



Travelling with Translink

A guide to using passenger transport in Northern Ireland



#smartmovers

let's go together
translink.co.uk





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For more information:

Visit www.translink.co.uk or call 028 90 66 66 30

The website contains a journey planner, latest travel news and full timetable information on all Translink services. The website also provides up to date information on all discounted fares and promotional offers.

This publication is available in both large print and braille formats, on request, and can also be downloaded from our website.

You can also follow us on Facebook and Twitter:

 www.facebook.com/TranslinkNI

 www.twitter.com/Translink_NI

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All fares and services listed within this publication are subject to alteration at any time.





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About Translink



Welcome on board

Translink is the main provider of passenger transport in Northern Ireland. We are dedicated to providing integrated bus and rail services, throughout Northern Ireland which are attractive, sustainable and good value. We are further committed to ensuring that our services are safe, accessible and affordable for all our passengers.

Translink is made up of Metro, Ulsterbus and NIRailways, and together they are responsible for around 80 million passenger journeys each year.

This booklet has been produced to make travelling with us as easy as possible. It contains information and advice on how to use our services with contact details should you require further information. There is also a range of handy public transport maps at the back to help you plan your journey.



Journey Planner

The Translink Journey Planner provides information about all scheduled Metro, Ulsterbus, Goldline, NIRailways and Enterprise services.

The journey planner has been designed to make finding out about passenger transport as easy as possible. You can plan journeys to and from stations, stops, address, postcode, neighbourhood or point of interest as well as create bespoke timetables for your service or preferred stop. The app and mobile site enable you to plan journeys from your current location.

Visit www.translink.co.uk/about_jp

What Ticket?

Get the right ticket for your journey by using the Translink 'What Ticket?' Finder. Whether it is a regular commute or a one off journey, we will find the ticket that best matches your intended travel.

Visit www.translink.co.uk/what-ticket/

Smartmoves to better value

The Smartmoves initiative helps customers find out which type of ticket or smartcard is best value – helping passengers save money, time and enjoy a better way to travel. Team Translink visit locations across the Translink network, equipped with interactive tablets and speak to customers face-to-face to give them information on best value ticket options.

Visit www.translink.co.uk/smartmoves/



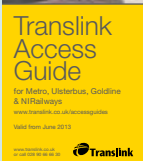
Accessibility

We have invested in our vehicles and premises to ensure that they meet or exceed the highest accessibility standards.

We are making our bus and rail services easier to use and we will do everything we can to make your journey relaxing and enjoyable.

Translink have produced an access guide which sets out our current service levels for disabled and those older people who may find using transport difficult. It contains information and advice on how to use our services and contact details to help you plan your journey.

All main Translink bus and rail stations comply with the latest accessibility standards in line with the Disability Discrimination Act. This has resulted in higher quality facilities for everyone. Better lighting, shelters and signage are benefiting all passengers creating a more comfortable and safer environment.



Pick up a copy of the Translink Access Guide for more details on accessibility of services or contact us on 028 90 66 66 30.

Visit www.translink.co.uk/accessibility/



For more advice contact:

Inclusive Mobility and Transport Advisory Committee
(IMTAC)

Enterprise House

55 - 59 Adelaide Street

Belfast BT2 8FE

Telephone: 028 9072 6020

Textphone: 028 9072 6020

Fax: 028 9024 5500

Email: info@imtac.org.uk

Website: www.imtac.org.uk

We are committed to ensuring that our services, facilities and passenger information are accessible for all our customers.

- Timetables are available from our website, click www.translink.co.uk, from local bus and train stations, or you can call the Translink Contact Centre for information on all Metro, NI Railways and Ulsterbus services, 028 90 66 66 30.
- Timetables are available in large print and on disk on request. Please ask at your local bus or train station or write to the Marketing Department, Translink, Central Station, East Bridge Street, Belfast, BT1 3PB.
- You can also use the Action on Hearing Loss Text Relay System to contact local bus and train stations. If you are using a textphone, phone 18001 followed by the full phone number.
- New bus and train stations have been purposefully designed to have all facilities on one level, tactile flooring and wheelchair accessible toilets.

Travel Advice and Safety

Buses and Trains

- For everyone's safety, please walk and do not run.
- Let people off before you get on.
- Say where you are going and, if possible, have the correct fare for your journey.
- You can speed up boarding times and save money using our Smartlink Travel Cards; Smartlink is available for Metro and Ulsterbus journeys, dayLink for Metro services and Ulsterbus services that operate in the Metro network, mLink tickets for NIRailways journeys, or the iLink card available on Metro, Ulsterbus and NIRailways services.
- If you are 16-23 years old, get 1/3 off your bus or train fare with a yLink travel card.
- If you have a concessionary pass, show your pass when you buy your ticket.
- Hold on to the handrails provided when you stand or move down the vehicle.
- For your comfort and safety, please sit down when there are seats available.
- Keep your ticket ready for inspection at all times.
- Please show consideration for other passengers by keeping your feet off the seats.





- Smoking is not permitted on any service.
- Please refrain from playing loud music.
- Keep your belongings with you at all times – try not to let your luggage block the aisle.
- Help us to keep your trains and buses clean and tidy by taking your litter with you.
- Please give up a priority senior citizen or disabled person's seat if someone needs it.

Trains

- When waiting for a train, stay behind the yellow lines on the platform.
- Make sure that the train has stopped before you try to open a door.
- When boarding a train at unstaffed stations, please buy your ticket from the conductor on the train.
- Please try to have the correct change when buying your ticket from a conductor on the train.
- Use railway crossings safely – always read and follow the warning signs.
- Motorists - don't be tempted to jump the lights or beat the barriers at railway crossings.





Buses

- At a bus stop, signal clearly to ensure bus driver stops in time for boarding.
- When you want to disembark off a bus, press the bell to notify driver to stop at the next available bus stop.
- There is room for two buggies on board. If there is no further room for your buggy, please fold it away to keep the aisle clear.
- Please stand behind the yellow line while the bus is moving.
- Stand back from the kerb when the bus approaches.
- Wait for the bus to stop.
- Let passengers off first.
- Never distract the driver.
- Don't push or shove.
- Store your bags safely.
- Stand behind the driver when getting off the bus.
- Never walk in front or behind a bus as the driver has restricted view and might not see you.
- Give your seat up for senior citizens.





Policies

Pet/Animal Policy

- All pets are carried FREE of charge on our buses and trains.
- Dogs/Animals will not be permitted on trains prior to 0930 hours, Monday - Sunday (with the exception of assistance animals)
- Dogs/Animals may travel free of charge after 0930 hours, at the discretion of an authorised member of staff (maximum 1 per person)
- Dogs/Animals should be of a size that they can be kept under a seat or around the feet of the owner without causing an obstruction
- Dogs/Animals must be clean, adequately controlled and kept on a leash at all times, unless contained in an appropriate container
- Dogs/Animals must travel on the floor throughout the journey, and if found to occupy a seat/table, the owner will be liable to a penalty charge.
- Dogs/Animals deemed as dangerous by an authorised member of staff will not be carried on any train service
- Dogs working for the 'Pets As Therapy' charity are included in the assistance category.
- On buses small dogs/animals capable of being carried on a passenger's knee will be permitted to travel, provided they do not cause inconvenience to other passengers. All dogs must be kept on a leash and under a seat.
- Cages and/or animals should not take up a seat on the bus.



Bicycle Policy

- All bicycles (subject to the conditions below) will be carried FREE of charge on Ulsterbus and NIRailways.
- Unfortunately there is no room for bicycles onboard Metro services.
- Bicycles can only be carried on a bus if the bus has a boot and space is available.
- As trains are very busy prior to 9.30am Monday to Friday, there is no room for bicycles to be carried during these times. Passengers with bicycles should therefore travel after 9.30am.
- On trains, up to 4 full sized bicycles can be carried at any one time within the designated bicycle area. Space will be allocated on a first come first served basis, in the designated area, and at the discretion of the Conductor. There is no bicycle reservation system on buses and trains.
- There are no travel restrictions nor limit to the number of folding bicycles we can carry, provided they are completely folded down.
- For our passengers' safety; tandems, tricycles, motorcycles, mopeds, motorised cycles and scooters cannot be carried on any buses or trains.
- Bicycles cannot be carried during periods of bus substitution for rail services.
- Bicycle parking shelters are available at many main stations throughout the network.



Prams

- Children's buggies/prams are carried free of charge on buses and trains.
- Dedicated pram spaces on buses can be used where available or otherwise we would ask you to fold the pram away.

No Smoking Policy

- Please refrain from smoking in any Translink building, platform, bus shelter or on board any bus or train.

Trespass Policy

- No loitering or trespassing on Translink property
- Maximum penalty £1000





Refund Policy

General Conditions

- Applications for refunds must be submitted within 28 days of the expiry date of the ticket. However, some exceptions apply. Please refer to the full terms and conditions given for each ticket type available at www.translink.co.uk.
- The amount of the refund will normally reflect any use made of the ticket and in some circumstances no refund will be payable e.g. where the calculated refund is £1.50 or less.
- Refunds of less than £1.50 will not be accepted.
- Refunds will not be given on any tickets purchased due to a passenger's failure to prove at the time of ticket purchase that they are entitled to a concession fare (e.g. Senior Citizen, 60+, Half-Fare Concession, Student etc). Please note that Department for Regional Development Concessionary Pass holders must present a valid and working smartcard in order to obtain their free or half-fare concession ticket. Passengers presenting a non-working or invalid SmartPass will be charged the appropriate full fare.
- An administrative charge of 20% of the value of the refund will be applied to refunds in most cases with some exceptions. Please refer to the full terms and conditions for each ticket type.
- In cases where an administration charge is applicable a maximum of £5.00 will be applied. After the cost of the used portion of the ticket has been deducted and the 20% administration charge applied, if the remaining amount is £1.50 or less, no refund will be given.

- Where Metro and NI Railways passengers fail to produce a valid ticket for inspection they will be liable to pay a penalty fare of £20 plus the value of the full single fare for the journey they are making. Ulsterbus passengers will be liable to pay the value of the full single fare for the journey they are making. Alternatively offenders may be prosecuted resulting in a criminal conviction.

The full refund policy for all ticket types is available at:

www.translink.co.uk/refundpolicy





No Alcohol Policy

- Please do not consume alcohol on rail or bus services within Northern Ireland, except when purchased from the bar onboard the cross border Enterprise service.

CCTV

- CCTV cameras are installed on trains, buses and at selected locations. Images are recorded and monitored for your safety and to help prevent crime.

Unaccompanied children

- We would ask that children under 12 years of age are accompanied by a responsible person aged 16 years or over on cross border bus and rail services, for their safety.





Integrated Bus and Rail Tickets

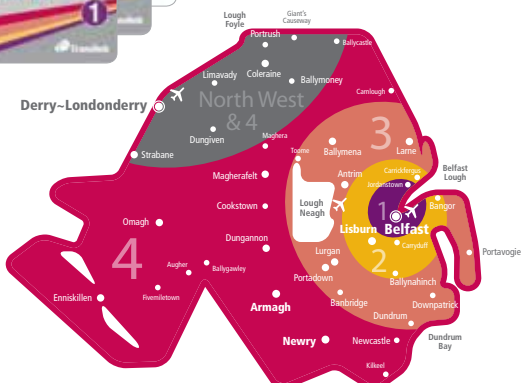
iLink

iLink is an integrated smartcard which provides unlimited day, weekly or monthly bus and rail travel within 5 zones across Northern Ireland.

iLink is available for adults and children and is ideal if you travel by both bus and train. It is a smartcard which you can top-up again and again, so when you need more travel you simply bring the same iLink Card back to one of our sales outlets and top-up your card with travel for a day, week or month.

You can also top-up iLink cards at over 900 PayPoint outlets across Northern Ireland. Just look out for the PayPoint sign. For a full list of PayPoint Outlets, check out our website.

Visit www.translink.co.uk/ylink/





yLink

Let's really get things going with 1/3 off your bus and rail travel with yLink, the youth travel card available to all young people between the ages of 16-23 years of age (until their 24th birthday). Only £8 to purchase, with up to 8 years of savings:

- Metro 1/3 off cash singles
- Ulsterbus 1/3 off cash singles
- NIRailways 1/3 off singles, day returns, weekly and monthly fares
- Enterprise up to 50% off fares

Cardholders can also benefit from exclusive yLink offers and discounts with many well-known brands and stores.

Pick up a yLink application form from main Translink bus or train stations. **Visit translink.co.uk/ylink for full details.**



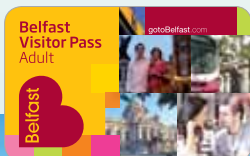


Belfast Visitor Pass

The Belfast Visitor Pass is an integrated Translink smartcard providing unlimited bus and rail travel for 1, 2 or 3 consecutive days within the Belfast Visitor Pass Zone.

The pass provides a range of attractive discounts at visitor attractions, tours of the City, leisure and retail outlets, coffee shops and restaurants. It is available for adults and children and is ideal for visitors wishing to travel by bus and train and take advantage of the range of offers throughout the City.

Visit www.translink.co.uk/belfastvisitorpass/





PLUSBUS

The **PLUSBUS** ticket will enable you to make your journey by rail and continue to your final destination by bus.

PLUSBUS can be used for bus travel at the destination end of your initial rail journey. You can hop onto the bus from the station and make other bus journeys around town too. **PLUSBUS** tickets are issued on the day of travel for rail adult single or rail adult day return journeys. (not available on children's tickets).

Visit www.translink.co.uk/plusbus/

Where you can use PLUSBUS:

Central Zone

(Metro Services)

Central
Botanic
City Hospital
Great Victoria Street
Adelaide
Titanic Quarter
Yorkgate

Bangor Line

Bangor
Holywood

Larne Line

Larne Town
Carrickfergus

Portadown Line

Newry
Portadown
Lurgan
Lisburn

Londonderry Line

Londonderry
Coleraine
Ballymena
Antrim



PLUSBUS

Add unlimited bus travel around town to your train ticket...



Pupil Travel

Translink have a range of tickets and smartcards that provide best value savings for pupils on their bus or train travel to school.

Visit www.translink.co.uk/pupil-travel



Annual Travel

aLink

The aLink smartcard provides annual travel on scheduled Translink services within Northern Ireland. aLink annual smartcards are available for travel on Metro, NI Railways, Ulsterbus and Goldline services.

By paying for an aLink card in one easy payment for the full amount, you can save 20% on the total cost of your journey. By paying for an aLink card by monthly Direct Debit, you can save 15% on the total cost of your journey

Visit www.translink.co.uk/alink/





Translink TaxSmart Scheme

TaxSmart is the name of Translink's annual bus travel card available through a salary sacrifice scheme (Metro & Ulsterbus only).

If your employer signs up to TaxSmart, you can save up to 32% on your annual bus travel. This is an additional discount on top of the significant savings already available through the regular Translink annual bus travel card. You can spread the cost of your TaxSmart Card over one year, with 12 monthly deductions direct from your salary. For full details visit our website: www.translink.co.uk/taxsmart/

You can only apply for a TaxSmart card if your employer has signed up to the scheme.

If your employer has not yet joined the scheme, they can find out more by completing the enquiry form on our website.

TaxSmart is not available on rail services.

TaxSmart

The smart way to
save on your bus travel



Metro Bus Services



Metro Services

The Metro network has 12 high frequency corridors along main arterial roads into Belfast city centre with additional services operating throughout the Greater Belfast area. Buses operate a guaranteed service of between 5 to 10 minutes frequency during the day over the core portion of the corridor, Monday to Saturday (A reduced frequency of service operates on Sundays). Service information on all Metro services can be obtained from the easy to use Translink journey planner, available online, on mobile and App. Metro timetables are available online at translink.co.uk, from Visit Belfast, 9 Donegall North, Belfast and the Metro Kiosk, Donegall Square West. .

Metro Route Numbering: Buses travelling out of the city centre show their route number and destination. All inward buses stop in the city centre before travelling on to their new destination.

Visit www.translink.co.uk/metro/





Metro Fares and Tickets

Metro Fare Zones

There are three main fare zones for travelling on Metro:

- Inner Zone
- City Zone
- Extended Zone

The extended Zone includes Newtownabbey, Monkstown, Rathcoole, Twinbrook, Poleglass, Lagmore, Dunmurry, Conway, Ballybeen and Holywood Exchange. Belvoir Estate and Tullycarnett are within the City Zone.

Visit www.translink.co.uk/fares/





Smartlink

Multi-Journey (MJ) Smartlink fares helps you save around 30% compared with paying by cash. The Smartlink MJ Card can be loaded with a number of journeys from 5 to a maximum of 40 in multiples of 5 journeys (5, 10, 15, 20 etc). The card can hold a maximum of 40 journeys.

Smartlink Weekly & Monthly Travelcards

Smartlink Travel Cards are also available and can be used for unlimited weekly or monthly travel across the entire Metro network.

Buying and Topping Up Smartlink

You can buy a Smartlink Card at translink.co.uk or top-up your journeys for unlimited travel at one of the participating Smartlink Agents in the Greater Belfast area, Visit Belfast Welcome Centre (Translink desk), Donegall Square North, and at the Metro Kiosk, Donegall Square West. You CANNOT buy cards or top-up on a bus.

You can also top-up Smartlink cards at over 900 PayPoint outlets across Northern Ireland. Just look out for the PayPoint sign. For a full list of PayPoint Outlets, check out our website.





Metro Day Tickets

- Travel anywhere, anytime on the Metro network, any one day, Monday to Saturday.
- Travel anywhere on the Metro network after 9.30am, Monday to Saturday or all day Sunday (available to purchase between 9:30am and 3pm Monday to Saturday and all day Sunday).

Metro Day Tickets are valid for travel on the day of purchase only and cannot be transferred.





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dayLink

dayLink is a smartcard which provides unlimited Metro day travel for adults and children.

You can load your dayLink card with 1, 5 or 10 days and use your travel whenever you want. You don't have to travel on consecutive days and dayLink smartcards can be topped-up with more travel when you need it. You can top-up with another 1 day's travel on the bus or with 1, 5 or 10 day's travel at our Translink top-up and sales outlets.

You can choose to buy all day travel which means you can travel any day, anytime on the Metro network, or you can buy off-peak day travel on the bus which means you can travel after 9.30am on the Metro network.





dayLink cards can be used on all Metro and any Ulsterbus service scheduled to pick up passengers within the Metro operating area plus you can top-up with the driver on board the bus with 1 day's travel. You can buy your dayLink card and first top-up of travel online at translink.co.uk/daylink, the Metro Kiosk on Donegall Square West, Visit Belfast Welcome Centre, Donegall Square North, Paypoint, Smartlink Agents and selected Translink Sales Outlets.

For dayLink card top-up prices visit:

[www/translink.co.uk/daylink/](https://translink.co.uk/daylink/)





See Belfast by Metro Guide

See Belfast by Metro is a handy guide to visiting the various attractions in Belfast.

Each section has a brief description, how to get there using Metro Services and more importantly how long it takes to get there. Buying a dayLink smartcard is the best and most affordable way to see Belfast.

Pick up your copy from any main bus station, Visit Belfast Welcome Centre (Translink information desk), Donegall Square North, or from the Metro Kiosk, Donegall Square West.







Ulsterbus Services

Ulsterbus is responsible for virtually all bus services in Northern Ireland except Belfast city services which are operated by Metro.

Information on all Ulsterbus services can be obtained from the easy to use Translink journey planner on the Translink website. Alternatively, local Ulsterbus timetables are available free of charge from your local main bus station.

Visit [www/translink.co.uk/ulsterbus](http://www.translink.co.uk/ulsterbus)





Ulsterbus Fares and Tickets

Day Return Tickets: Offer a saving over the cost of two single tickets.

Ulsterbus Smartlink: The Ulsterbus Smartlink Multi-Journey Card can be loaded in advance with a number of journeys between two specified stages. Cards can be topped up with a minimum of 5 journeys and a maximum of 40 journeys.

There are two different types of Ulsterbus Smartlink MJ (Multi Journey) Card – one for adults and one for children. Cards are valid for travel between the two specified stages for which you have requested the card to be issued for. Each time you use your Smartlink MJ Card for an Ulsterbus journey, the journey will be automatically deducted from the total number of journeys on your card. You will be issued with a receipt showing:

- Details of the current journey.
- Number of journeys left on your Ulsterbus Smartlink MJ Card.
- Date by which all remaining journeys must be used.

You can top up your card with 10 journeys on board a bus or with 5, 10, 20 or 40 journeys at Ulsterbus stations, the Metro Kiosk, Donegall Square West or participating Smartlink Agents in the Greater Belfast Area.



Ulsterbus Smartlink MJ Cards are available to purchase online or from any main Ulsterbus Station. It is not possible to buy Ulsterbus Smartlink MJ Cards on a bus or at Smartlink Agents.

You can also now top-up Smartlink cards at over 900 PayPoint outlets across Northern Ireland. Just look out for the PayPoint sign. For a full list of PayPoint Outlets, check out our website.

Ulsterbus Town Service Smartlink Travelcards

Available to buy online at translink.co.uk

An Ulsterbus Town Service Smartlink Travelcard is available, providing unlimited day, weekly, or monthly travel on all Ulsterbus Town Services. The Travel Cards can be topped up with 1 day, 1 week or 1 month of unlimited travel.

Visit www.translink.co.uk/fares/





Group Travel: Discount is available for parties of 10 or more making travel arrangements at least 24 hours in advance. Contact your local station for details.

Excursion Fares: Available on certain services for shopping and off-peak journeys. Contact your local station for details.

Bus Rambler Ticket

Bus Rambler Tickets are available every Sunday and during main school holidays.

This ticket provides unlimited day travel on all Ulsterbus, Goldline and Metro services within Northern Ireland.

Available to purchase after 9.15am.

Visit www.translink.co.uk/special-offers/





Goldline Services

Translink operate express coach services under the Goldline brand, giving the Northern Ireland public greater choice and frequency on services which link together the main towns and cities across Northern Ireland.

Goldline services are viewed as one of the 'flagships' of the Translink network, offering a high quality coach service which consist of the best vehicles.

The core values of the Goldline brand are:

- fast and frequent services
- comfort and relaxation
- accessible service network
- value for money





Cross Border Goldline Services

Wherever you're flying to, the Goldline Express Service X1, X2 from Europa Buscentre Belfast, and X4, 274 from Foyle St. Derry~Londonderry, has more ways to get you to Dublin Airport and on to Dublin City Centre.

With fast and frequent services and early bird departures at 11pm, 1am & 3am (X1, X2 services only), plus a range of web promotional fares.

Visit www.translink.co.uk/goldline/

Service information on all Airport services can be obtained from the easy to use Translink journey planner, available online, on mobile and App. Timetables are available online at translink.co.uk, or call 028 90 66 66 30.





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Rail Services



Local Rail Services

NIRailways operates a rail network across the province serving the following routes:

Bangor line: Bangor – Belfast

Larne line: Larne Harbour – Belfast

Londonderry line: Derry~Londonderry – Coleraine – Belfast

Portadown line: Newry – Portadown – Belfast

All lines offer a combination of express services and trains that stop at each halt and station with up to 6 and 7 trains operating per hour at peak times on key commuter lines. The Class 3000 and Class 4000 trains are capable of travelling at speeds of up to 90mph and seat up to 200 passengers with additional standing space. Each train has disabled access toilet facilities and an area to accommodate two wheelchair using passengers and their travelling companions. There is also a cycle storage which can accomodate up to four bicycles.

Timetables operate Monday to Friday with different services on Saturdays. A reduced timetable is available on Sundays. Copies of timetables are available from the Translink website or from main NIRailways stations.





NI Railways Fares and Tickets

Singles: Valid on day of issue only, between two stations.

Day Returns: Valid on day of issue only, with return journey on the same day.

Depending on your frequency of travel, substantial savings can be made through buying weekly, monthly and annual tickets. Savings can also be made through off-peak travel. Promotional fares, offers and special trains are available throughout the year. See the Translink website for further details.

7-day Weekly Ticket: Seven days unlimited travel between any two designated stations (valid Monday to Sunday).

Monthly Moneysavers: Unlimited travel between any two designated stations for one rolling month. Unrestricted travel over the NI Railways network at weekends for high value tickets.

Sunday Day Tracker: Unlimited travel on all scheduled train services within Northern Ireland on Sunday. No time restrictions apply.

Group Travel: Discount is available for parties of 10 or more passengers on all services. Further details are available from NIR Travel, Tel: (028) 9024 2420.

3 Day Select Ticket: The 3 Day Select Ticket is available to purchase at NI Railways Ticket Offices and onboard trains; it provides the option to choose 3 specific days of travel within a 7 day period and save money.

Visit www.translink.co.uk/nirailways/





mLink

Buy your rail ticket on the move on your mobile phone.

With mLink you can purchase and use a weekly, monthly, 3-day flexi or 1-day rail ticket using your phone. No need to carry money or wait in queues for your ticket!

Simply download the free app.

Once set up, you'll find purchasing mLink tickets and using your mobile for travel is easy and convenient. mLink is compatible with most mobile phones and all UK mobile phone networks.

For further details of how to use mLink and to register your phone, visit www.translink.co.uk/mlink

NI Railways Book Club

Translink NI Railways Book Club provides passengers with the opportunity to pick up a book from a station or onboard a train to read on their journey. The books can be read and then left back to any of the book-cases at key stations or onboard a train for another passenger to enjoy. Book-cases are located at Belfast Central, Great Victoria Street, Carrickfergus, Lisburn and Bangor.





Enterprise Cross Border Rail Services

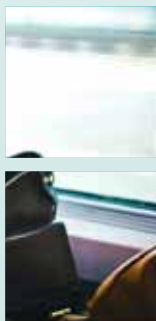
Enterprise is our flagship cross border rail service between Belfast and Dublin.

First Plus and Enterprise Class accommodation is provided on most trains between Belfast and Dublin. (Some services offer Enterprise Class only). Check railway timetable for details.

Seat Reservations: Individual seats may be reserved free of charge if you are travelling First Plus.

Phone 028 90 66 66 30 for advance booking and seat reservation.

Enterprise Catering Services: A catering bar and trolley service is in operation on most scheduled Enterprise services.





Enterprise Fares and Tickets

Singles: Available for Enterprise Class and First Plus travel. (Belfast to Dublin).

Day Returns: Available Monday to Saturday for Enterprise Class (Belfast to Dublin). (This is a promotional ticket and may be withdrawn or revised at any time).

Family Day Return Fares: Available for Enterprise Class travel only. Valid for two adults and up to four children, on any train, any day (Belfast to Dublin).

One Month Return Fares: Available for First Plus and Enterprise Class travel (Belfast to Dublin).

Family One Month Returns: Available for Enterprise Class travel only and valid for two adults and up to four children. Return journey valid for up to one month from date shown on ticket (Belfast to Dublin).

Cross Border Contract Tickets: Books of 20 single journey, or 10 day return tickets are available between Belfast/Portadown/ Newry and Dublin. Contact NIR Travel for further information, Phone (028) 9024 2420.

7 Day Weekly Ticket: 7 days unlimited travel between Belfast, Portadown or Newry and selected Cross Border Stations.

Monthly Tickets: Unlimited travel for one month between Belfast, Portadown or Newry and selected Cross Border stations.

Tickets available online or at selected stations.

Visit www.translink.co.uk/enterprise/



Web Fare Tickets: Enterprise web fares provide customers with more choice and value for money. The web fares offer discounts on single, day return and monthly return tickets. They are only available from the Translink website and must be purchased 3 days (72 hours) prior to travel.

Free Travel on the DART: Passengers in possession of a valid Enterprise ticket can travel free of charge on the DART between Connolly Station and Tara Station/ Pearse Station, Dublin.

Free Travel into Belfast City Centre: Passengers with a valid rail ticket may travel free of charge between Belfast Central Station (East Bridge Street) and the city centre on all Metro and Ulsterbus services which pass East Bridge Street.

Free Onward Travel to Titanic Quarter Station: Passengers travelling on Enterprise services from Dublin – Belfast Central can use their ticket for free onward travel to Titanic Quarter Rail Station.





Other Services



Concession Fares for Bus and Rail

Senior Citizens

Eligible Persons: All men and women 60 years of age or over, who are residents in Northern Ireland, for 3 months or more, and are in possession of a 60+ SmartPass are entitled to free travel within Northern Ireland. Passengers aged 65+ can also enjoy free cross border travel on production of a Senior Smartpass. This scheme is paid for by the Department for Regional Development. SmartPasses are issued free of charge. Application forms are available from any main bus or rail station.

SmartPasses are only valid for five years . Please check the expiry date on the front of your SmartPass to determine when it will expire as it cannot be used to obtain free travel after this date.





War Pensioners

Eligible Persons: Free travel concessions are available to holders of a war disablement pension, who are under the age of 60 and who are resident in Northern Ireland for at least 3 months. To enjoy free travel, pension holders must be in possession of a SmartPass. For an application form, please call 028 9035 1201.

Blind Persons

The free travel concession applies to all persons resident in Northern Ireland who are on the register of Blind Persons held by the local offices of the Health & Social Services Boards. Registered Blind persons must be in possession of a SmartPass to obtain free travel.

Application forms can be obtained from the Health & Social Services Trust with which you are registered blind.

Free travel in the Republic of Ireland

Under the Department of Social Welfare Free Travel Scheme senior citizens (aged 65+), war pensioners and blind persons resident in Northern Ireland are also entitled to free cross border bus or rail travel from any point in the Republic of Ireland on scheduled services.

Republic of Ireland Senior Citizens who are in possession of a valid working ROI Senior SmartPass will be entitled to travel free of charge on all Translink bus and rail services within Northern Ireland.



Senior Citizens who cannot present a ROI Senior SmartPass or a pre-obtained cross border ticket for their journey must pay a full Adult fare for their journey.

Half-fare Concession Pass



The Department for Regional Development has extended the Northern Ireland Concessionary Fare Scheme to include an additional four categories. On presentation of your Half-Fare SmartPass you will be entitled to a 50% reduction off the standard adult single fare on scheduled bus and rail services operating within Northern Ireland. A return ticket is also available which is priced at the standard adult single rate.

The four categories are as follows:

- People who have been awarded the higher or lower rate mobility component of Disability Living Allowance for a period of at least 12 months.
- People who have been refused a driving licence on medical grounds.
- People who are registered as partially sighted with the Health & Social Services Trust.
- People who are known to a Health & Social Services Trust as having a learning disability.

Application forms are available at the main bus and rail stations, Social Security Offices, Health & Social Services Trusts and Driving & Vehicle Licensing NI.



Unemployed Permits

Reduced bus and rail fares are available to any person currently unemployed and actively seeking employment, on production of an authenticated permit, JS40 form and photographic ID.

Consulting You

Translink Passenger Panels: We have set up a number of independently-chaired bus and rail passenger panels which meet regularly to provide feedback on our services. Group membership is made up of regular passengers who are committed to helping us improve and develop our services.

Translink Youth Forum (TYF): provides a supportive and enabling mechanism for young people to give their views, share their experiences, identify their needs and contribute their ideas about passenger transport in Northern Ireland.

If you would like to apply to become a member of a Passenger Panel or the TYF, please contact the Marketing department on 028 9089 9400.





Event Services

Translink provide bus, coach and rail services to a wide range of key events throughout the year.

Special services to popular music concerts, festivals and sporting events are organised regularly and tickets are available to buy online.

For the latest event information, please visit:

www.translink.co.uk/events/





Airport Connections

Belfast International Airport: Airport Express 300

Service operates between Europa Buscentre and Belfast International Airport.

Frequency: Every 15 minutes at peak times Mon-Fri, (reduced frequency Sat & Sun).

George Best Belfast City Airport: Airport Express

600 Service departs from Europa Buscentre to George Best Belfast City Airport. Bangor line trains operate to Sydenham rail station.

Frequency: Every 20 minutes at peak times Mon – Sat, (reduced frequency on Sunday).

City of Derry Airport: Ulsterbus Service 143 from Foyle Street Bus Station and Service 234 from Coleraine operate to the City of Derry Airport.

Dublin Airport: Ulsterbus Goldline X1/X2 Services operate between Europa Buscentre and Dublin Airport. Ulsterbus Goldline X4/274 Services operate between Foyle Street Bus Station and Dublin Airport.

Service information on all Airport services can be obtained from the easy to use Translink journey planner, available online, on mobile and App. Timetables are available online at translink.co.uk, or call (028) 90 66 66 30.

Visit www.translink.co.uk/airportservices





Tours and Private Hire

In addition to the scheduled bus and rail services, you can also avail of the following:

Ulsterbus Tours: Located in the Europa Buscentre, Ulsterbus Tours offer luxury coach holidays throughout Ireland, the UK and Europe; short break holidays; themed weekends, special interest trips and private/corporate hire. For further information on coach tours, phone 028 9033 7004 and for private hire, phone 028 9033 7006.

NIR Travel: Based at Europa Buscentre, NIR Travel is the leading operator of short break holidays in Ireland, by rail. NIR Travel also specialises in group bookings by rail, UK and Continental rail travel, airline and ferry travel. For further information phone: 028 9024 2420.





Rural Transport

Translink operate a number of Ulsterbus services in rural areas across Northern Ireland which make an important contribution to reducing social isolation by improving access to employment opportunities, health, education and leisure amenities for rural residents. As well as rural bus services providing access to towns and facilities there are also Rambler services, which enable more people to enjoy some of the most varied and interesting scenery in the country.

Rambler bus services operate along parts of the scenic North and South East Coasts and through the rugged terrain of the Mourne, Slieve Gullion and Sperrin Mountains. These are ideal for both locals and visitors who want to explore some of NI's most spectacular scenery by foot. Rambler services set down and pick up at key locations, and service main bus stations. Tickets can be purchased from the Bus Driver.

Seasonal Rambler Services:

Causeway Rambler (402)
Mourne Rambler (405)
Slieve Gullion Rambler (443)

Year Round Rambler Services

Sperrin Rambler (403)
Kilkeel Rambler (407)

Visit www.translink.co.uk/ruraltransport/



Park & Ride Services

Park your car at a Translink Park & Ride site and enjoy a hassle-free, convenient journey on our fast and frequent bus and rail services. Translink operates 47 Park & Ride facilities across Northern Ireland that allow you to avoid traffic congestion and parking charges, save money, and help reduce your carbon footprint.

There are six Park & Ride facilities within the greater Belfast area. These are Northside, Eastside, Sprucefield, Blacks Road, Cairnshill and Dundonald.

Visit www.translink.co.uk/parkandride





Contact Us

Visit translink.co.uk or call 028 90 66 66 30.

e-mail: feedback@translink.co.uk

Contact Centre opening hours:

Monday – Friday 7am to 8pm

Saturday & Sunday 8am to 6pm

Follow us on Facebook, Twitter and Instagram:

 www.facebook.com/TranslinkNI

 www.twitter.com/Translink_NI

 www.instagram.com/translinkni

Action on Hearing Loss Text Relay system can also be used to contact local bus and rail stations. Textphone users dial 18001 followed by full telephone number.

Lost property enquiries:

Monday to Friday office hours only

Metro 028 9045 8345

NIRailways 028 9033 7000

Ulsterbus - contact your local station by phoning our

Contact Centre on 028 90 66 66 30

Enterprise First Plus Ticket and seat reservations:

Phone: 028 90 66 66 30

NIR Travel Rail Breaks: 028 9024 2420

Ulsterbus Private Hire: 028 9033 7006

Ulsterbus Coach Tours: 028 9033 7004

Ulsterbus Cross Channel Express: 028 9033 7002



NI Railways

ROUTE MAP

KEY

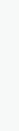


Main Bus & Rail Interchange



Dublin Line

Londonderry Line



Portadown/Newry Line



Bangor Line

Portrush Line



Larne line



Airport Express 300 service to
Belfast International Airport



Airport Express 600 service
to **George Best Belfast City Airport**

LONDONDERRY

Bellarena

Castlerock

COLERAINE

Dhu Varren

University

PORTRUSH

Ballymoney

Cullybackey

Ballymena

Antrim

**GREAT VICTORIA STREET
EUROPA BUSCENTRE**



City Hospital

Botanic

Belfast Central

Titanic Quarter

Sydenham

Holywood

Marino

Cultra

Seahill

Helen's Bay

Carnalea

Bangor West

BANGOR

Larne Harbour

Larne Town

Glynn

Magheramorne

Ballycarry

Whitehead

Downshire

Carrickfergus

Clipperstown

Trooperslane

Greenisland

Jordanstown

Whiteabbey

Yorkgate

Mossley West

Adelaide

Balmoral

Finaghy

Dunmurry

Derriaghy

Lambeg

Hilden

Lisburn

Moira

Lurgan

Portadown

Scarva

Poyntzpass

Newry

Dundaik

Drogheda

DUBLIN

Free bus into town

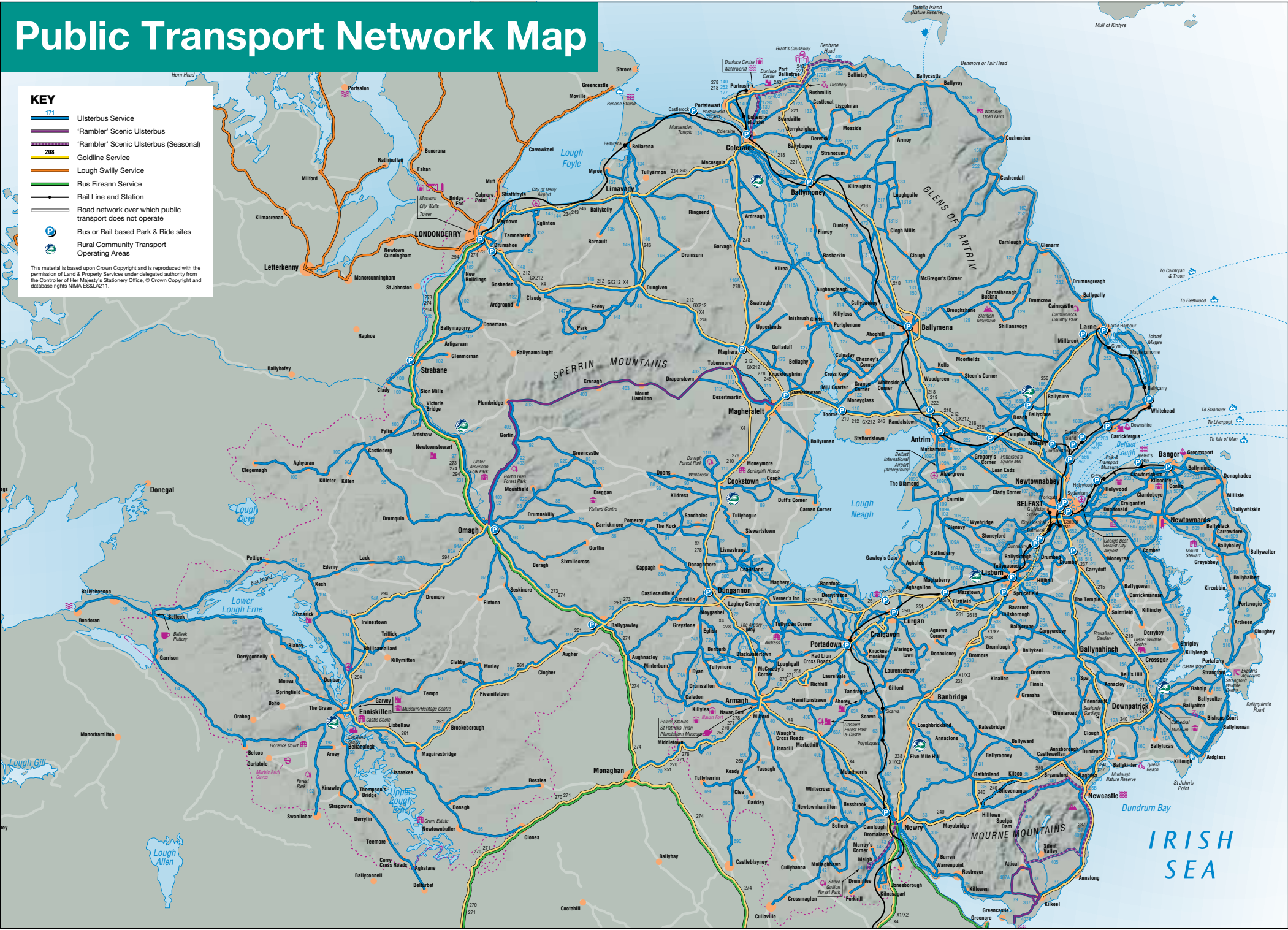
Rail passengers with a valid rail ticket can travel between Central Station and Belfast city centre free of charge on Translink Metro bus services.

Free Ulsterbus connections from Newry Station to Newry city centre and from Londonderry Station to Derry city centre, with a valid rail ticket.

Public Transport Network Map

- KEY**
- 171 Ulsterbus Service
 - Rambler Scenic Ulsterbus
 - Rambler Scenic Ulsterbus (Seasonal)
 - 208 Goldline Service
 - Lough Swilly Service
 - Bus Eireann Service
 - Rail Line and Station
 - Road network over which public transport does not operate
 - Bus or Rail based Park & Ride sites
 - Rural Community Transport Operating Areas

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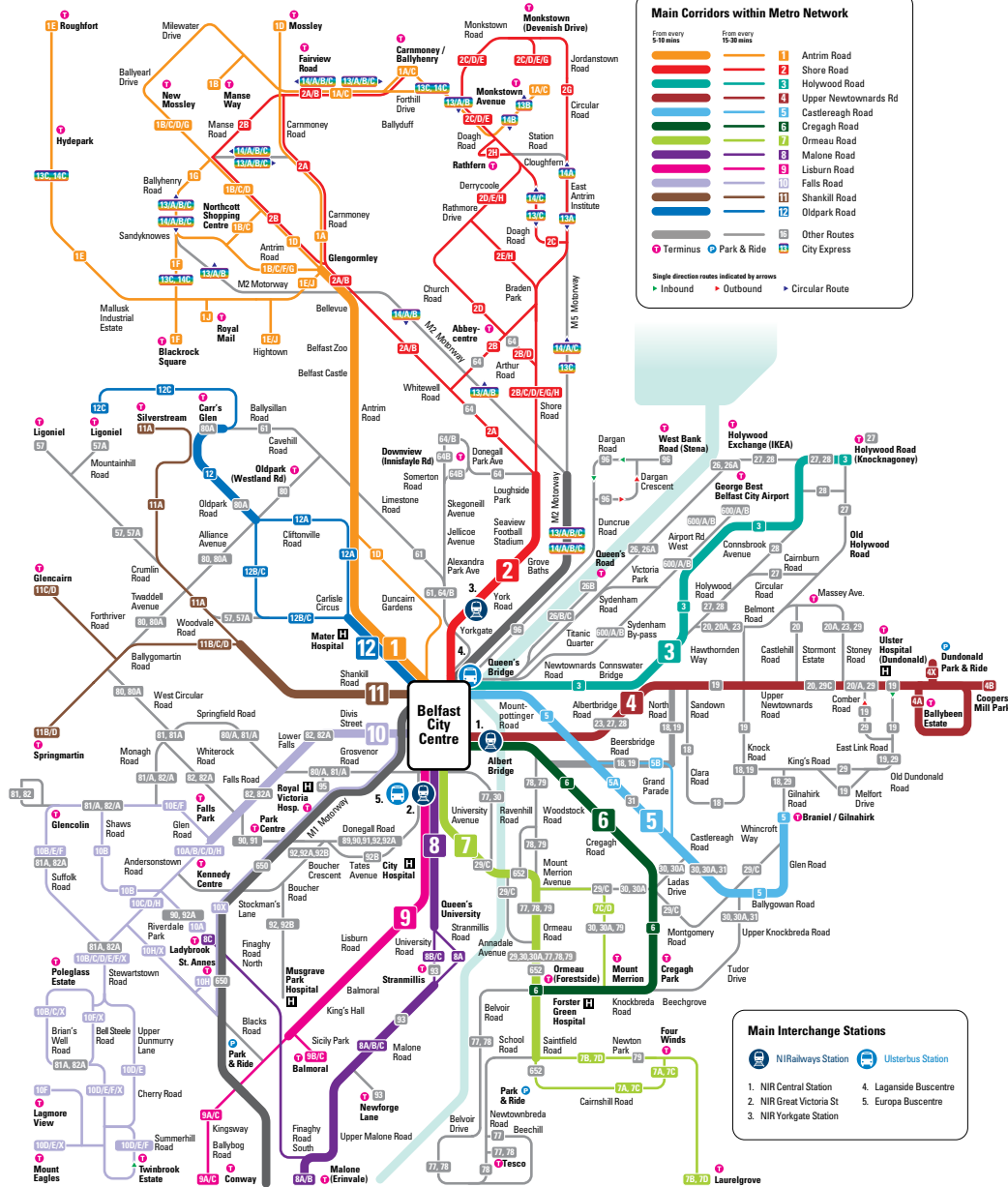


Belfast Bus Map - Metro Services



METRO ROUTES

Showing High Frequency Corridors within the Metro Network





Visit: www.translink.co.uk or call 028 90 66 66 30