

Screening flowchart and template *(taken from Section 75 of the Northern Ireland Act 1998 – A Guide for public authorities April 2010 (Appendix 1)).*

Introduction

Part 1. Policy scoping – asks public authorities to provide details about the policy, procedure, practice and/or decision being screened and what available evidence you have gathered to help make an assessment of the likely impact on equality of opportunity and good relations.

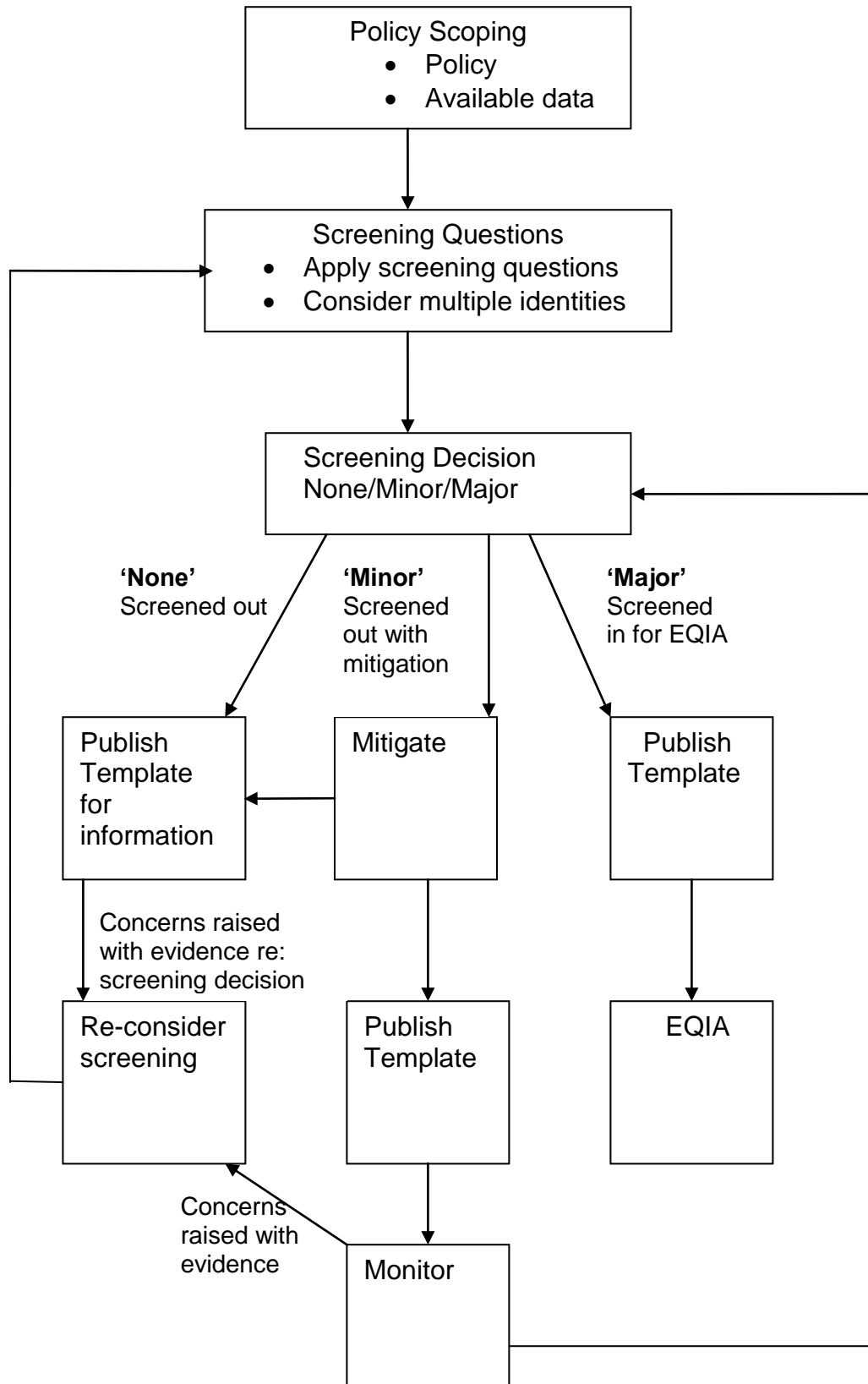
Part 2. Screening questions – asks about the extent of the likely impact of the policy on groups of people within each of the Section 75 categories. Details of the groups consulted and the level of assessment of the likely impact. This includes consideration of multiple identity and good relations issues.

Part 3. Screening decision – guides the public authority to reach a screening decision as to whether or not there is a need to carry out an equality impact assessment (EQIA), or to introduce measures to mitigate the likely impact, or the introduction of an alternative policy to better promote equality of opportunity and/or good relations.

Part 4. Monitoring – provides guidance to public authorities on monitoring for adverse impact and broader monitoring.

Part 5. Approval and authorisation – verifies the public authority's approval of a screening decision by a senior manager responsible for the policy.

A screening flowchart is provided overleaf.



Part 1. Policy scoping

The first stage of the screening process involves scoping the policy under consideration. The purpose of policy scoping is to help prepare the background and context and set out the aims and objectives for the policy, being screened. At this stage, scoping the policy will help identify potential constraints as well as opportunities and will help the policy maker work through the screening process on a step by step basis.

Public authorities should remember that the Section 75 statutory duties apply to internal policies (relating to people who work for the authority), as well as external policies (relating to those who are, or could be, served by the authority).

Information about the policy

Name of the policy

_____Translink Future Ticketing System Project_____

Is this an existing, revised or a new policy?

_____Revised_____

What is it trying to achieve? (intended aims/outcomes)

___Replace current Ticketing System with new system offering some enhanced functionality _____

Are there any Section 75 categories which might be expected to benefit from the intended policy?

If so, explain how.

a) Age by facilitating ease of travel by older and younger people plus b) Disability, by making purchase of tickets and travel cards easier plus top-up of smartcard via more convenient manner e.g. online top-ups_____

Who initiated or wrote the policy?

_____Andrew Muir _____

Who owns and who implements the policy?_____Andrew Muir_____

Implementation factors

Are there any factors which could contribute to/detract from the intended aim/outcome of the policy/decision?

If yes, are they



financial



legislative



other, please specify _____

Main stakeholders affected

Who are the internal and external stakeholders (actual or potential) that the policy will impact upon?



staff



service users



other public sector organisations



voluntary/community/trade unions



other, please specify ____Other Transport Operators_____

Other policies with a bearing on this policy

- what are they?

1. Regional Development Strategy 2035 – Building a Better Future
2. Ensuring a Sustainable Transport Future – A New Approach to Regional Transportation.
3. Translink's Corporate Vision, Values and Objectives
4. Translink's Sustainability Strategy.

- who owns them?

1. Department for Infrastructure
2. Department for Infrastructure
3. Translink
4. Translink

Available evidence

Evidence to help inform the screening process may take many forms. Public authorities should ensure that their screening decision is informed by relevant data.

What evidence/information (both qualitative and quantitative) have you gathered to inform this policy? Specify details for each of the Section 75 categories.

Section 75 category	Details of evidence/information
Religious belief	NISRA Continuous Household Survey 2011 Census
Political opinion	Previous election results at Council, Assembly and Westminster levels
Racial group	NISRA Continuous Household Survey 2011 Census Recent attitudinal surveys via Life and Times Surveys
Age	2011 Census plus NI Travel Survey Overall general age breakdown of passengers e.g. School Pupil Passengers, Concessionary Travellers Quantitative and qualitative research undertaken with older and younger people to inform Feasibility Study by Translink's Future Ticketing System Project External Technical Advisors (Systra) plus consultation via IMTAC (qualitative research) subsequent to appointment of supplier.
Marital status	NISRA Married and Civil Partnership statistics from 2011 Census plus NISRA Continuous Household Survey

Sexual orientation	<p>NISRA Continuous Household Survey</p> <p>Recent attitudinal surveys via Life and Times Surveys</p>
Men and women generally	<p>NI Travel Survey</p> <p>NISRA Continuous Household Survey</p> <p>2011 Census</p>
Disability	<p>NISRA Continuous Household Survey</p> <p>2011 Census</p> <p>NI Travel Survey</p> <p>SmartPass User Database re Blind, War Disabled and Half Fare SmartPass users</p> <p>Translink Access Guide plus Disability Action Plan</p> <p>Department for Transport (GB) Inclusive Mobility 2005 Guidelines</p> <p>Consultation via IMTAC (qualitative research) subsequent to appointment of supplier.</p>
Dependants	<p>NISRA Continuous Household Survey</p> <p>2011 Census</p>

Needs, experiences and priorities

Taking into account the information referred to above, what are the different needs, experiences and priorities of each of the following categories, in relation to the particular policy/decision? Specify details for each of the Section 75 categories

Section 75 category	Details of needs/experiences/priorities
Religious belief	<p>It is difficult to ascertain specific religion of customers using Translink's Ticketing Systems and passengers travelling on Translink's Bus and Rail services but considered acceptable to work on the basis that these correlate to wider statistics in relation to religious belief from 2011 Census and NISRA Continuous Household Survey.</p> <p>It is however not considered that the needs, experiences and priorities of people of a different religious belief are significantly different nor specifically affected with regards to Translink's Future Ticketing System Project apart from Muslim women who require a slightly adapted application procedure to access certain travel products e.g. Concessionary SmartPass and yLink. Such a procedure has already been implemented without any issues arising.</p>
Political opinion	<p>It is difficult to ascertain specific political opinion of customers using Translink's Ticketing Systems and passengers travelling on Translink's Bus and Rail services but considered acceptable to work on the basis that these correlate to wider statistics in relation to political opinion from previous election results.</p> <p>It is however not considered that the needs, experiences and priorities of people of a different political opinion are significantly different nor specifically affected with regards to Translink's Future Ticketing System Project.</p>

Racial group	<p>Key issues arising for people of different religious group is for people where English is not their first language.</p> <p>Information in relation to such is illustrated in, for example, 2011 Census which identified that for 96.86% of people English is their first language but for 1.02% it was Polish, 0.36% Lithuanian, 0.24% Irish (Gaelic), 0.13% Portuguese, 0.13% Slovak, 0.13% Chinese and 0.11% Tagalog/ Filipino alongside geographic focus for relevant nationalities e.g. Dungannon for people from Lithuania.</p> <p>The attitudes previously expressed in Life and Times Surveys help to better understand challenges faced by people of different race such as potential social isolation.</p>																																																								
Age	<p>2011 Census illustrates demography of Northern Ireland population (as per below) alongside NI Travel Survey which provides detailed breakdown of age ranges and methods of travel used.</p> <p>Table KS102NI: Age Structure Table population: All usual residents</p> <table><tr><th rowspan="2">Area</th><th rowspan="2">All usual residents</th><th colspan="16">Percentage of all usual residents aged:</th><th rowspan="2">Mean age of population</th><th rowspan="2">Median age of population</th></tr><tr><th>0-4</th><th>5-7</th><th>8-9</th><th>10-14</th><th>15</th><th>16-17</th><th>18-19</th><th>20-24</th><th>25-29</th><th>30-44</th><th>45-59</th><th>60-64</th><th>65-74</th><th>75-84</th><th>85-89</th><th>90 and over</th></tr><tr><td>Northern Ireland</td><td>1,810,863</td><td>6.87</td><td>3.74</td><td>2.41</td><td>6.57</td><td>1.36</td><td>2.84</td><td>2.77</td><td>6.96</td><td>6.85</td><td>20.65</td><td>19.21</td><td>5.21</td><td>8.04</td><td>4.79</td><td>1.17</td><td>0.56</td><td>37.59</td><td>37</td></tr></table> <p>Notes: 1. 'Age' is age at last birthday. 2. 'Mean age' and 'Median age' are calculated using age in years at last birthday. To estimate 'Mean age' including part-years, add 0.50 to the value shown in the table.</p> <p>© Crown copyright 2012</p>	Area	All usual residents	Percentage of all usual residents aged:																Mean age of population	Median age of population	0-4	5-7	8-9	10-14	15	16-17	18-19	20-24	25-29	30-44	45-59	60-64	65-74	75-84	85-89	90 and over	Northern Ireland	1,810,863	6.87	3.74	2.41	6.57	1.36	2.84	2.77	6.96	6.85	20.65	19.21	5.21	8.04	4.79	1.17	0.56	37.59	37
Area	All usual residents			Percentage of all usual residents aged:																		Mean age of population	Median age of population																																		
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Northern Ireland	1,810,863	6.87	3.74	2.41	6.57	1.36	2.84	2.77	6.96	6.85	20.65	19.21	5.21	8.04	4.79	1.17	0.56	37.59	37																																						

NI Travel Survey

Table 3.6: Journeys per person per year by main mode*, age and sex: 2013-2015

Percentage / Journeys / Miles											
Travel modes*	Children aged <16	Males				Females				All adults	All persons
		Aged 16-29	Aged 30-59	Aged 60+	All adult males	Aged 16-29	Aged 30-59	Aged 60+	All adult females		
Walk	21%	24%	15%	19%	17%	23%	16%	15%	17%	17%	18%
Bicycle	1%	1%	1%	1%	1%	0%	0%	0%	0%	1%	1%
Car driver	0%	40%	65%	63%	60%	40%	65%	47%	57%	58%	49%
Car passenger	67%	19%	6%	8%	9%	23%	13%	29%	18%	14%	22%
Car undefined	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Motorcycle	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other private	1%	5%	9%	5%	7%	1%	2%	2%	2%	4%	4%
Metro and Ulsterbus**	6%	6%	2%	3%	3%	7%	2%	4%	3%	3%	3%
Other bus	3%	1%	0%	0%	1%	1%	0%	1%	0%	0%	1%
NI Railways	0%	1%	1%	1%	1%	2%	0%	1%	1%	1%	1%
Black taxi	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Taxi	1%	2%	1%	1%	1%	3%	2%	2%	2%	2%	1%
Other public	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Undefined mode	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
All modes	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Number of Journeys	831	810	948	863	898	894	1,067	720	929	915	901
Distance travelled (miles)	4,094	5,965	8,109	5,457	6,922	5,820	6,483	3,907	5,561	6,178	5,827

This information, coupled with quantitative and qualitative research previously undertaken and passenger statistics such as School Pupil and Concessionary SmartPass Passenger numbers has been useful to help us plan how to meet the needs of different age ranges, particularly older and younger people, via a range of actions, as detailed later with younger people seeking more flexible technically advanced solutions whereas older people seeking more intuitive solutions which minimise requirement for interaction with electronic technology and machines.

Marital status

2011 Census plus NISRA Continuous Household Survey provides information on those who are married or in civil partnerships, or not but it is not considered that the needs, experiences and priorities of people who are married, in a civil partnership and those who are not are significantly different nor specifically affected with regards to Translink's Future Ticketing System Project.

Sexual orientation	NISRA Continuous Household Survey collates information with regards to sexual orientation but in light of historic problems capturing accurate information due to the previous and current attitudes towards LGB people (as per Life and Times Surveys) issues arise in terms of the reliability of such. It is not however considered that the needs, experiences and priorities of people who are heterosexual (straight), lesbian, gay or bisexual are significantly different nor specifically affected with regards to Translink’s Future Ticketing System Project.																																																																																																																																																																																																																																														
Men and women generally	<p>2011 Census plus NISRA Continuous Household Survey and NI Travel Survey (see below) collates information in relation to gender but it is not considered that the needs, experiences and priorities of men and women are significantly different nor specifically affected with regards to Translink’s Future Ticketing System Project.</p> <p style="text-align: center;">NI Travel Survey Gender information</p> <p>Table 4.2: Journeys per person per year by age, sex and purpose*: 2013-2015</p> <table><tr><th rowspan="2">Journey purpose*</th><th rowspan="2">Children aged <16</th><th colspan="4">Males</th><th colspan="4">Females</th><th colspan="2">Percentage/Number/Miles</th></tr><tr><th>Aged 16-29</th><th>Aged 30-59</th><th>Aged 60+</th><th>All adult males</th><th>Aged 16-29</th><th>Aged 30-59</th><th>Aged 60+</th><th>All adult females</th><th>All adults</th><th>All persons</th></tr><tr><td>Commuting</td><td>0%</td><td>27%</td><td>27%</td><td>7%</td><td>21%</td><td>22%</td><td>19%</td><td>5%</td><td>16%</td><td>18%</td><td>15%</td></tr><tr><td>Business</td><td>0%</td><td>3%</td><td>10%</td><td>3%</td><td>7%</td><td>2%</td><td>3%</td><td>1%</td><td>2%</td><td>4%</td><td>4%</td></tr><tr><td>Education</td><td>31%</td><td>12%</td><td>0%</td><td>0%</td><td>2%</td><td>9%</td><td>0%</td><td>0%</td><td>2%</td><td>2%</td><td>6%</td></tr><tr><td>Escort education</td><td>10%</td><td>2%</td><td>5%</td><td>2%</td><td>4%</td><td>9%</td><td>14%</td><td>2%</td><td>10%</td><td>7%</td><td>8%</td></tr><tr><td>Shopping</td><td>4%</td><td>11%</td><td>15%</td><td>29%</td><td>19%</td><td>16%</td><td>19%</td><td>32%</td><td>22%</td><td>20%</td><td>18%</td></tr><tr><td>Other escort</td><td>17%</td><td>4%</td><td>8%</td><td>6%</td><td>7%</td><td>5%</td><td>10%</td><td>4%</td><td>8%</td><td>7%</td><td>9%</td></tr><tr><td>Personal business</td><td>8%</td><td>7%</td><td>10%</td><td>20%</td><td>13%</td><td>7%</td><td>11%</td><td>23%</td><td>13%</td><td>13%</td><td>12%</td></tr><tr><td>Visit friends at private home</td><td>12%</td><td>12%</td><td>8%</td><td>11%</td><td>9%</td><td>13%</td><td>9%</td><td>14%</td><td>11%</td><td>10%</td><td>11%</td></tr><tr><td>Visit friends elsewhere</td><td>4%</td><td>5%</td><td>4%</td><td>5%</td><td>4%</td><td>5%</td><td>3%</td><td>5%</td><td>4%</td><td>4%</td><td>4%</td></tr><tr><td>Entertainment/ public social activities</td><td>5%</td><td>3%</td><td>2%</td><td>2%</td><td>2%</td><td>3%</td><td>2%</td><td>3%</td><td>2%</td><td>2%</td><td>3%</td></tr><tr><td>Sport participate</td><td>4%</td><td>7%</td><td>4%</td><td>3%</td><td>4%</td><td>3%</td><td>2%</td><td>2%</td><td>2%</td><td>3%</td><td>3%</td></tr><tr><td>Holiday base</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td><td>1%</td></tr><tr><td>Day trip</td><td>2%</td><td>2%</td><td>2%</td><td>3%</td><td>2%</td><td>2%</td><td>2%</td><td>3%</td><td>2%</td><td>2%</td><td>2%</td></tr><tr><td>Other including just walk</td><td>3%</td><td>5%</td><td>5%</td><td>8%</td><td>6%</td><td>4%</td><td>5%</td><td>6%</td><td>5%</td><td>5%</td><td>5%</td></tr><tr><td>Undefined purpose</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td></tr><tr><td>All purposes</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td></tr><tr><td>Number of journeys</td><td>831</td><td>810</td><td>948</td><td>863</td><td>898</td><td>894</td><td>1,067</td><td>720</td><td>929</td><td>915</td><td>901</td></tr><tr><td>Distance travelled 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base	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	Day trip	2%	2%	2%	3%	2%	2%	2%	3%	2%	2%	2%	Other including just walk	3%	5%	5%	8%	6%	4%	5%	6%	5%	5%	5%	Undefined purpose	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	All purposes	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	Number of journeys	831	810	948	863	898	894	1,067	720	929	915	901	Distance travelled (miles)	4,094	5,965	8,109	5,457	6,922	5,820	6,483	3,907	5,561	6,178	5,827
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Disability

A range of information is captured concerning people with a disability such as 2011 Census and also the NISRA Continuous Household Survey but the most useful is the Concessionary SmartPass User Database detailing people with a disability who have applied for and obtained a Blind Persons SmartPass, War Disabled SmartPass and Half Fare SmartPass for a range of reasons e.g. Learning Disability, Visually Impaired. The NI Travel Survey is also useful in terms of understanding more about people with a disability alongside Department for Transport (GB) Inclusive Mobility 2005 Guidelines.

The guidelines, combined with consultation undertaken with people with a disability (via IMTAC) has helped create a fuller understanding of the needs of people with a disability in relation to Translink’s Future Ticketing System alongside statistical evidence via, for example, NI Travel survey (relevant extract below).

This information has helped us take a range of actions to meet the needs, experiences and priorities of people with a disability, as outlined later.

Table 9.6 Travel by mobility status¹ and main mode²/ mode³, Northern Ireland: 2012-2014

Journeys/Miles						
Travel mode ⁴	Average number of journeys per person per year by main mode ²			Average distance travelled per person per year by mode ³ (miles)		
	With a mobility difficulty ¹	No mobility difficulty ¹	All persons ⁵ (aged 16+)	With a mobility difficulty ¹	No mobility difficulty ¹	All persons ⁵ (aged 16+)
Walk	44	175	152	34	197	168
Bicycle	-	7	5	*	37	31
Car driver	339	586	542	2,135	4,467	4,054
Car passenger	145	126	129	979	1,139	1,111
Car undefined	-	-	-	*	*	*
Motorcycle	1	1	1	*	15	14
Other private	15	44	39	160	523	458
Metro and Ulsterbus	16	30	27	84	266	233
Other bus	5	4	4	37	59	55
NI Railways	2	7	6	*	134	119
Black taxi	-	-	-	*	*	*
Taxi	21	12	14	85	49	56
Other public	-	-	-	*	*	*
Undefined mode	-	-	-	*	*	*
All modes	589	992	921	3,574	6,889	6,301

Source: Travel Survey for Northern Ireland, DfI

Dependants	Whilst the NISRA Continuous Household Survey and 2011 Census provides information on those with caring responsibilities it is not considered that the needs, experiences and priorities of people with dependents and those without are significantly different nor specifically affected with regards to Translink's Future Ticketing System Project.
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Part 2. Screening questions

Introduction

In making a decision as to whether or not there is a need to carry out an equality impact assessment, the public authority should consider its answers to the questions 1-4 which are given on pages 66-68 of this Guide.

If the public authority's conclusion is **none** in respect of all of the Section 75 equality of opportunity and/or good relations categories, then the public authority may decide to screen the policy out. If a policy is 'screened out' as having no relevance to equality of opportunity or good relations, a public authority should give details of the reasons for the decision taken.

If the public authority's conclusion is **major** in respect of one or more of the Section 75 equality of opportunity and/or good relations categories, then consideration should be given to subjecting the policy to the equality impact assessment procedure.

If the public authority's conclusion is **minor** in respect of one or more of the Section 75 equality categories and/or good relations categories, then consideration should still be given to proceeding with an equality impact assessment, or to:

- measures to mitigate the adverse impact; or
- the introduction of an alternative policy to better promote equality of opportunity and/or good relations.

In favour of a 'major' impact

- a) The policy is significant in terms of its strategic importance;
- b) Potential equality impacts are unknown, because, for example, there is insufficient data upon which to make an assessment or because they are complex, and it would be appropriate to conduct an equality impact assessment in order to better assess them;
- c) Potential equality and/or good relations impacts are likely to be adverse or are likely to be experienced disproportionately by groups of people including those who are marginalised or disadvantaged;
- d) Further assessment offers a valuable way to examine the evidence and develop recommendations in respect of a policy about which there are concerns amongst affected individuals and representative groups, for example in respect of multiple identities;
- e) The policy is likely to be challenged by way of judicial review;
- f) The policy is significant in terms of expenditure.

In favour of 'minor' impact

- a) The policy is not unlawfully discriminatory and any residual potential impacts on people are judged to be negligible;
- b) The policy, or certain proposals within it, are potentially unlawfully discriminatory, but this possibility can readily and easily be eliminated by making appropriate changes to the policy or by adopting appropriate mitigating measures;
- c) Any asymmetrical equality impacts caused by the policy are intentional because they are specifically designed to promote equality of opportunity for particular groups of disadvantaged people;
- d) By amending the policy there are better opportunities to better promote equality of opportunity and/or good relations.

In favour of none

- a) The policy has no relevance to equality of opportunity or good relations.
- b) The policy is purely technical in nature and will have no bearing in terms of its likely impact on equality of opportunity or good relations for people within the equality and good relations categories.

Taking into account the evidence presented above, consider and comment on the likely impact on equality of opportunity and good relations for those affected by this policy, in any way, for each of the equality and good relations categories, by applying the screening questions given overleaf and indicate the level of impact on the group i.e. minor, major or none.

Screening questions

1 What is the likely impact on equality of opportunity for those affected by this policy, for each of the Section 75 equality categories? minor/major/none		
Section 75 category	Details of policy impact	Level of impact? minor/major/none
Religious belief	No impact – current service provision continues, project focused on enabling ease of ticket purchase.	None
Political opinion	No impact – current service provision continues, project focused on enabling ease of ticket purchase.	None
Racial group	<p>More opportunities for automated ticket purchase could potentially enable those where English is not their first language to more easily purchase tickets and use public transport without need for passenger / staff interaction.</p> <p>Additional languages will be available when using Ticket Vending Machines whilst ability will exist to translate online information and transaction data when purchasing tickets and topping-up smartcards via commonly used tools.</p>	Minor
Age	Whilst current products will remain unaltered and additional products / improvements will be largely focused upon commuters the project will have a minor positive impact upon both	Minor

	<p>older and younger people as a result of changes envisaged whilst will make travel easier.</p> <p>For example, in relation to younger people, ways to make obtaining yLink cards easier is being explored whilst ticket purchase opportunities will be modernised in line with expectations of younger people generally e.g. online purchases etc.</p> <p>With regards to older people, ticket purchase arrangements will remain largely unaltered e.g. Concessionary SmartPasses will not need replaced to work with the new ticketing system, ability to present to driver upon boarding a bus will remain but in order to enable ease of travel on BRT services no requirement will exist to obtain ticket from a Ticket Vending Machine but rather all that will be required is for 60+ and Senior SmartPass holders to present their Smartcard to a validator at the halt prior to boarding.</p>	
Marital status	No impact with current products that will be retained and or removed plus additional products / improvements having no impact.	None
Sexual orientation	No impact with current products that will be retained and or removed plus additional products / improvements having no impact.	None

Men and women generally	No impact with current products that will be retained and or removed plus additional products / improvements having no impact.	None
Disability	<p>Since the point where Translink's Future Ticketing System was initially conceived, a strong desire has existed to deliver a modern and fully accessible system which meets the diverse needs of our customers, especially people with a disability and older people.</p> <p>Requirement to achieve a system which meets needs of people with a disability plus older people was mainstreamed within the first three stages of the project and reflected within procurement tender documentation. This will deliver a modern ticketing system better equipped to meet needs of people with a disability e.g. online purchase tools which can be adapted to meet current accessibility requirements, height of equipment in line with DDA requirements.</p> <p>As part of the current stage engagement with stakeholders has continued especially with key customer groups to ensure the finalised detailed system specifications meet their needs.</p> <p>In order to give people with a disability and older people an opportunity to hear about current plans and offer their views a Half Day</p>	Minor

	<p>Seminar was organised by Translink Future Ticketing System Project in conjunction with Imtac on Tuesday 28 February 2017 with range of people with a disability and older people attending.</p> <p>This event was well attended (over 60 people in attendance) and extremely useful helping to identify a number of issues especially in relation to problems that SmartPass holders could encounter using a BRT TVM, specifically those who are Blind, Partially Sighted or have a Learning Disability.</p> <p>In light of these concerns, it has been agreed that Blind and War Disabled SmartPass users will not need to use a TVM to purchase a ticket for a BRT service but will only need to validate their SmartPass prior to boarding. Discussions.</p> <p>In order to give full effect to the Disability Discrimination Act 1995 work has been undertaken to confirm that the new Ticketing System will be compliant with the 2005 Inclusive Mobility Guidelines from the Department of Transport (GB). This document specifically relates accessibility requirements within the environment of a modern public transport network so that it is focused on best practice in this targeted area. The 2005 Inclusive Mobility Guidelines have been considered in detail with full responses provided concerning compliance with each requirement – see attached</p>	
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	<p>document. The supplier (Parkeon) has also been given sight of this document in order to ensure they deliver required functionality as part of their obligations to which they committed during the procurement process.</p> <p>No substantial issues have been identified as a result of evaluation of Inclusive Mobility Guidelines apart from how Half Fare SmartPass users will obtain a ticket or permission to travel on BRT Services. Discussions are on-going in relation to such in conjunction with the Department for Infrastructure.</p> <p>Furthermore, a specialist and experienced company known as UserVision was commissioned by Translink to undertake testing of draft Ticket Vending Machine screens by a range of people including those with a disability.</p>	
Dependants	Will have a minor positive impact, similar to disability by making travel easier via more accessible ticketing system, combined with current initiatives e.g. Buddy Scheme.	Minor

2 Are there opportunities to better promote equality of opportunity for people within the Section 75 equalities categories?		
Section 75 category	If Yes , provide details	If No , provide reasons
Religious belief		Current service provision continues, project focused on enabling ease of ticket purchase.
Political opinion		Current service provision continues, project focused on enabling ease of ticket purchase.
Racial group	More automated processes could potentially enable those where English is not their first language to more easily purchase tickets and use public transport without need for passenger / staff interaction.	
Age		Project will ensure ways older and younger people travel remains largely unaltered with some positive improvements e.g. ease of use for young people via new technology, ability to just tap-on for older people when boarding BRT vehicles.
Marital		No impact with current

status		products that will be retained and or removed plus additional products / improvements having no impact.
Sexual orientation		No impact with current products that will be retained and or removed plus additional products / improvements having no impact.
Men and women generally		No impact with current products that will be retained and or removed plus additional products / improvements having no impact.
Disability	By making purchase of tickets and travel cards easier plus top-up of smartcard via more convenient manner e.g. online top-ups, TVMs, will enable people with a disability to more easily access public transport.	
Dependants	New functionality will make ticket purchase and use more convenient and thereby could help enable those with dependents to more easily travel via public transport.	

3 To what extent is the policy likely to impact on good relations between people of different religious belief, political opinion or racial group? minor/major/none		
Good relations category	Details of policy impact	Level of impact minor/major/none
Religious belief	No impact, project focused on ticket sales rather than a direct impact upon direct service delivery and other significant service areas which impact upon communities	None
Political opinion	No impact, project focused on ticket sales rather than a direct impact upon direct service delivery and other significant service areas which impact upon communities	None
Racial group	No major impact but has potential to make public transport more attractive for people of different racial backgrounds due to new simpler more automated set-up.	Minor

4 Are there opportunities to better promote good relations between people of different religious belief, political opinion or racial group?		
Good relations category	If Yes , provide details	If No , provide reasons
Religious belief		Project focused on ticket sales rather than a direct impact upon direct service delivery and other significant service areas which impact upon communities
Political opinion		See above
Racial group		See above

Additional considerations

Multiple identity

Generally speaking, people can fall into more than one Section 75 category. Taking this into consideration, are there any potential impacts of the policy/decision on people with multiple identities?

(For example; disabled minority ethnic people; disabled women; young Protestant men; and young lesbians, gay and bisexual people).

Potentially for people of different races and people with a disability plus those with dependents.

Provide details of data on the impact of the policy on people with multiple identities. Specify relevant Section 75 categories concerned.

No specific data available, general positive impact, as outlined earlier, which will naturally be stronger if person has one of the multiple identities outlined above.

Part 3. Screening decision

If the decision is not to conduct an equality impact assessment, please provide details of the reasons.

No major impact but a formal Consultation was conducted in 2015 ascertain views on general Project proposals and offer people opportunity to highlight if any major Equality, Human Rights or Rural Impact concerns exist.

Consultation was issued on 19 March 2015 with closure date 15 May 2015 eliciting eight responses plus request to meet with Education Authority Transport Officers which was facilitated on Thursday 4 June 2015.

Responses received highlighted issues already elicited during informal consultation exercise in 2014 as part of the Feasibility Study involving both Qualitative and Quantitative Research. No significant change were therefore required.

If the decision is not to conduct an equality impact assessment the public authority should consider if the policy should be mitigated or an alternative policy be introduced.

No major impacts so mitigation not required though formal consultation did take place.

If the decision is to subject the policy to an equality impact assessment, please provide details of the reasons.

Not applicable

All public authorities' equality schemes must state the authority's arrangements for assessing and consulting on the likely impact of policies adopted or proposed to be adopted by the authority on the promotion of equality of opportunity. The Commission recommends screening and equality impact assessment as the tools to be utilised for such assessments. Further advice on equality impact assessment may be found in a separate Commission publication: Practical Guidance on Equality Impact Assessment.

Mitigation

When the public authority concludes that the likely impact is 'minor' and an equality impact assessment is not to be conducted, the public authority may consider mitigation to lessen the severity of any equality impact, or the introduction of an alternative policy to better promote equality of opportunity or good relations.

Can the policy/decision be amended or changed or an alternative policy introduced to better promote equality of opportunity and/or good relations?

If so, give the **reasons** to support your decision, together with the proposed changes/amendments or alternative policy.

Minor impacts are all positive.

Timetabling and prioritising

Factors to be considered in timetabling and prioritising policies for equality impact assessment.

If the policy has been '**screened in**' for equality impact assessment, then please answer the following questions to determine its priority for timetabling the equality impact assessment.

On a scale of 1-3, with 1 being the lowest priority and 3 being the highest, assess the policy in terms of its priority for equality impact assessment.

Priority criterion	Rating (1-3)
Effect on equality of opportunity and good relations	1
Social need	1
Effect on people's daily lives	2
Relevance to a public authority's functions	2

Note: The Total Rating Score should be used to prioritise the policy in rank order with other policies screened in for equality impact assessment. This list of priorities will assist the public authority in timetabling. Details of the Public Authority's Equality Impact Assessment Timetable should be included in the quarterly Screening Report.

Is the policy affected by timetables established by other relevant public authorities?

Yes

If yes, please provide details

General spending priorities plus Department for Infrastructure Belfast Rapid Transit project.

Part 4. Monitoring

Public authorities should consider the guidance contained in the Commission's Monitoring Guidance for Use by Public Authorities (July 2007).

The Commission recommends that where the policy has been amended or an alternative policy introduced, the public authority should monitor more broadly than for adverse impact (See Benefits, P.9-10, paras 2.13 – 2.20 of the Monitoring Guidance).

Effective monitoring will help the public authority identify any future adverse impact arising from the policy which may lead the public authority to conduct an equality impact assessment, as well as help with future planning and policy development.

As part of on-going work in relation to Translink's Future Ticketing System a Annual Communications Plan is being implemented for 2017/18 involving close engagement and consultation with key groups such as people with a disability, older people, younger people etc.

Both IMTAC and Translink's Future Ticketing System Project team have identified continued engagement as a priority over the time ahead and as the need arises to consult and ascertain views before finalising various aspects of Translink's Future Ticketing System set-up.

Full reports have been furnished to the Project Board concerning key matters relating to this document e.g. Accessibility Requirements compliance, engagement with Young People and will continue to be authored and circulated.

Part 5 - Approval and authorisation

Screened by:	Position/Job Title	Date
Andrew Muir	TFTS Project Manager	08/01/2018
Approved by:		
William McGookin	Ticketing Systems Replacement Programme Manager	08/01/2018

Note: A copy of the Screening Template, for each policy screened should be 'signed off' and approved by a senior manager responsible for the policy, made easily accessible on the public authority's website as soon as possible following completion and made available on request.