



# **Northern Ireland Transport Holding Company and Translink**

# **EQUALITY IMPACT ASSESSMENTS AND SCREENING OUTCOME REPORT**

January - June 2019

22 Great Victoria Street Belfast BT2 7NJ

#### Access to documents

This publication is a summary of Equality Impact Assessments (EQIA) and screening reflective of the period January – June 2019 and summarises all the key findings and conclusions of each EQIA and the final decision of all screening. It can be made available in large-print, on disk, on audiocassette and in Braille and in other languages on request. For information about obtaining a copy in any of these formats – or to request a copy in any other accessible format – please contact:

Paula Logue
HR Manager
22 Great Victoria Street
Belfast
BT2 7NJ
Telephone 028 90899428
E mail Paula.Logue@Translink.co.uk
Textphone 028 9038 7505 (This connects to the Translink Call Centre)

This document and other documentation relating to the Equality Scheme can be accessed on the Translink website at <a href="https://www.translink.co.uk">www.translink.co.uk</a>.

Various references to earlier reports may be made throughout this document. Each of the earlier reports is available upon request if not still accessible on the Translink website. Hard copies and copies in alternative formats can be made available on request.

#### Section 75

Under Section 75 of the Northern Ireland Act 1998, the Northern Ireland Transport Holding Company (NITHCo) is required to have due regard to the need to promote equality of opportunity –

- between persons of different;
  - o religious belief
  - o political opinion
  - o racial group
  - o age
  - o marital status
  - o sexual orientation
- between men and women generally;
- between persons with a disability and persons without; and
- between persons with dependants and persons without.

Without prejudice to the obligations set out above, NITHCo is also required to have regard to the desirability of promoting good relations between persons of different religious beliefs, political opinion or racial group.

Schedule 9 of the Act sets out the detailed procedure for the implementation of this duty including the publication of an Equality Scheme and the conduct of Equality Impact Assessments (EQIA) of selected policies. In response to the Act, NITHC has an active Equality Scheme approved by the Equality Commission. The Equality Scheme can be accessed on the Translink website at www.translink.co.uk.

#### **NITHCo and Translink**

NITHCo is a public corporation established under the Transport Act (NI) 1967 to oversee the provision of public transport in Northern Ireland. It is responsible for the operation of its subsidiary companies, Citybus (which operates Metro bus services), NI Railways and Ulsterbus, which operate together under the brand name Translink to deliver scheduled bus and rail services in Northern Ireland, including cross-border and cross-channel links. NITHCo is accountable to the Department for Regional Development (DRD) which develops transport strategies for Northern Ireland and determines public transport policy.

The NITHCo Board is responsible for approving the strategies of its subsidiary companies and the annual Corporate Plan and for their proper governance. It meets on a regular basis to review the implementation of policy objectives and to monitor financial performance. NITHCo also owns a portfolio of property investments that generate funds for capital investment throughout the Group.

The responsibilities of the various bodies which together deliver public transport services in Northern Ireland can best be illustrated as follows:

# Screening of policies

The Equality Scheme includes a commitment to applying a systematic screening process. If the conclusion reached at the end of the screening process is that the policy has (or is likely to have) a significant impact on equality of opportunity, then consideration will be given to undertaking an Equality Impact Assessment (EQIA). This is a thorough review of a policy, including consultation with everyone affected by it, which can result in suggestions for change.

# **Screening Outcome**

The screening outcomes are outlined in the table below. Three possible outcomes are recorded:

If Major – an Equality Impact Assessment may be carried out. EQIA - subject to further scrutiny under Section 75 of the NI Act 1998 to determine the impact upon those directly affected, which in turn will require informal and formal consultation with a wide range of stakeholders.

If Minor – consider mitigation or alternative policy and screen out.

If None – screen out and give reasons.

Screening Outcome Options

Major= In

Minor= Out with mitigation

None= Out without mitigation

# **Equality Screening Outcome report**

NITHCo and Translink undertook additional screening within the last two quarters on the following policies:

Description of Policy / Proposal	Policy Background	Policy Status	Screening Decision
Provision and Relocation of Bus Shelters	The Policy has been developed in order to help ensure that bus shelter requests are dealt with in a systematic, fair, timely, consistent, and transparent manner.	New Policy	Screened Out with mitigation
Lurgan Track Renewals	The Lurgan Area Track Renewals scheme aims to remove the current speed restriction for this part of the network and return it to Line Speed (90mph) by renewing both Up and Down tracks for the 1.25 mile section through Lurgan. The opportunity will be taken to carry out other ancillary works to reduce the need for future maintenance works	New Policy	Screened Out without mitigation
Yorkgate Station Redevelopment	The Yorkgate Station Redevelopment project includes redeveloping the current train station site to provide an upgrade on current station accessibility and an improved passenger experience. Improvement works include a new level access entrance lobby, increased passenger waiting and improved passenger facilities generally.	New Policy	Screened Out without mitigation
Translink Access Policy	The policy is designed to overcome any access issues or barriers which maybe encountered by people with a disability trying to use Translink services. All passengers will benefit from increased wayfinding opportunities but additional ease of access will benefit intending customers with a physical disability or a learning difficulty.	Existing Policy	Screened Out without mitigation

Data Protection Policy	This policy has been updated to reflect the General Data Protection Regulations (GDPR) and the Data Protection Act (2018)	Existing Policy	Screened Out without mitigation
Mobile & Telephone Usage Policy	To outline the expectations of the usage of company mobile phones.  To highlight where costs may be accrued and how to reduce the risk of unexpected costs.	Existing Policy	Screened Out without mitigation
Travel Centre Cancellation and Refund Policy	The policy explains the Travel Centre's policy in relation to cancellation and refunds for any customer using any of the bus or rail products offered by the Travel Centre, and the processes for staff to use to deal with any requests for cancellation or refund.	New Policy	Screened Out without mitigation
Travel Centre Expenses Policy	Policies and procedures that are required to be followed for expenses claims within the Travel Centre.	New Policy	Screened Out without mitigation