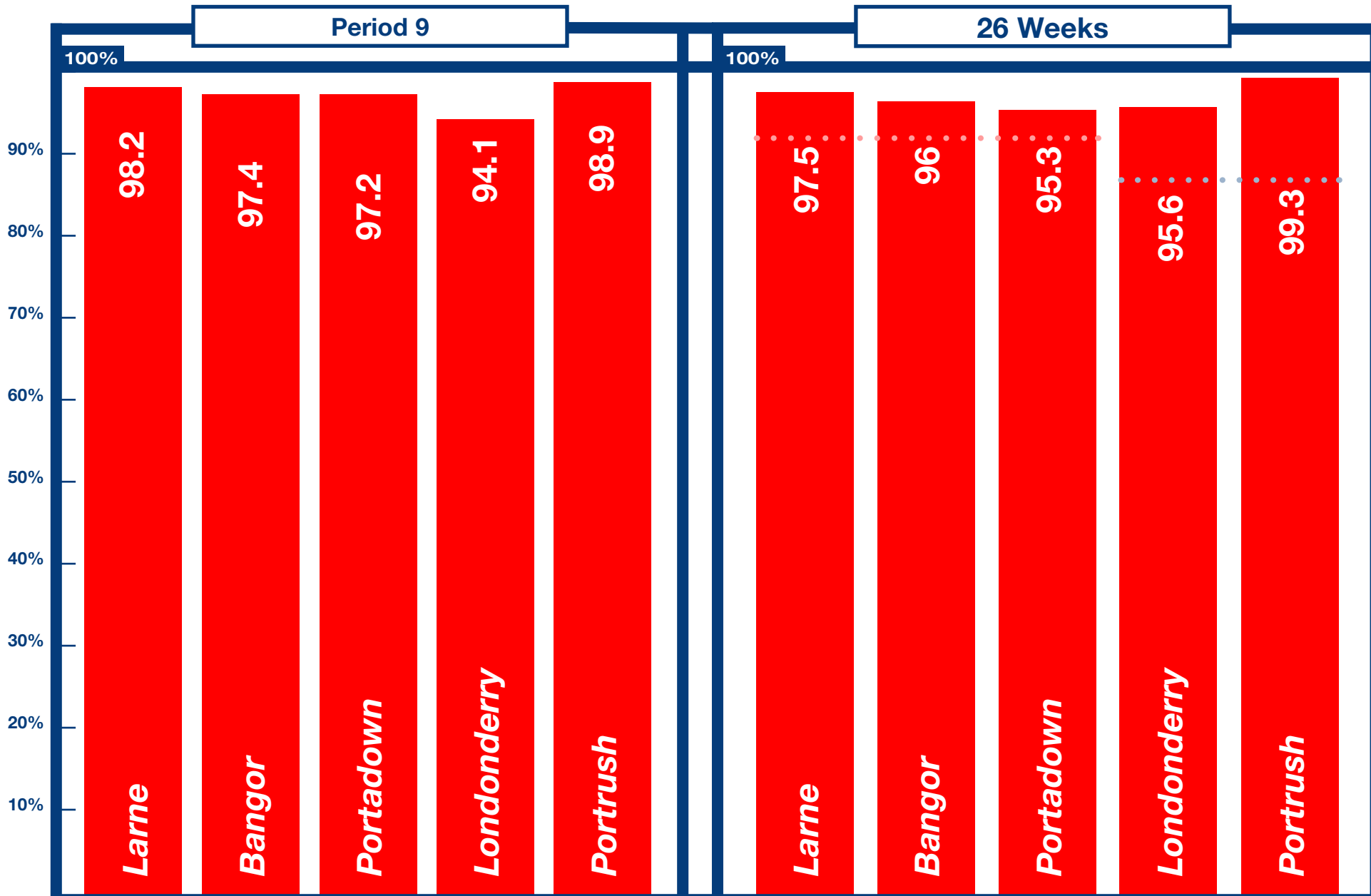


Being On Time



KEY
TARGET
DISCOUNT TRIGGER
 (26wk period)

Within 5 Minutes
95%
92%

Within 10 Minutes
90%
87%

Discounts Apply Below
 92% within 5 mins –
 based on 26wk
 rolling average
 ● ● ● ● ● ● ● ●

Discounts Apply Below
 87% within 10 mins –
 based on 26wk
 rolling average
 ● ● ● ● ● ● ● ●

The 26 Week Rolling Average target was achieved on all lines.