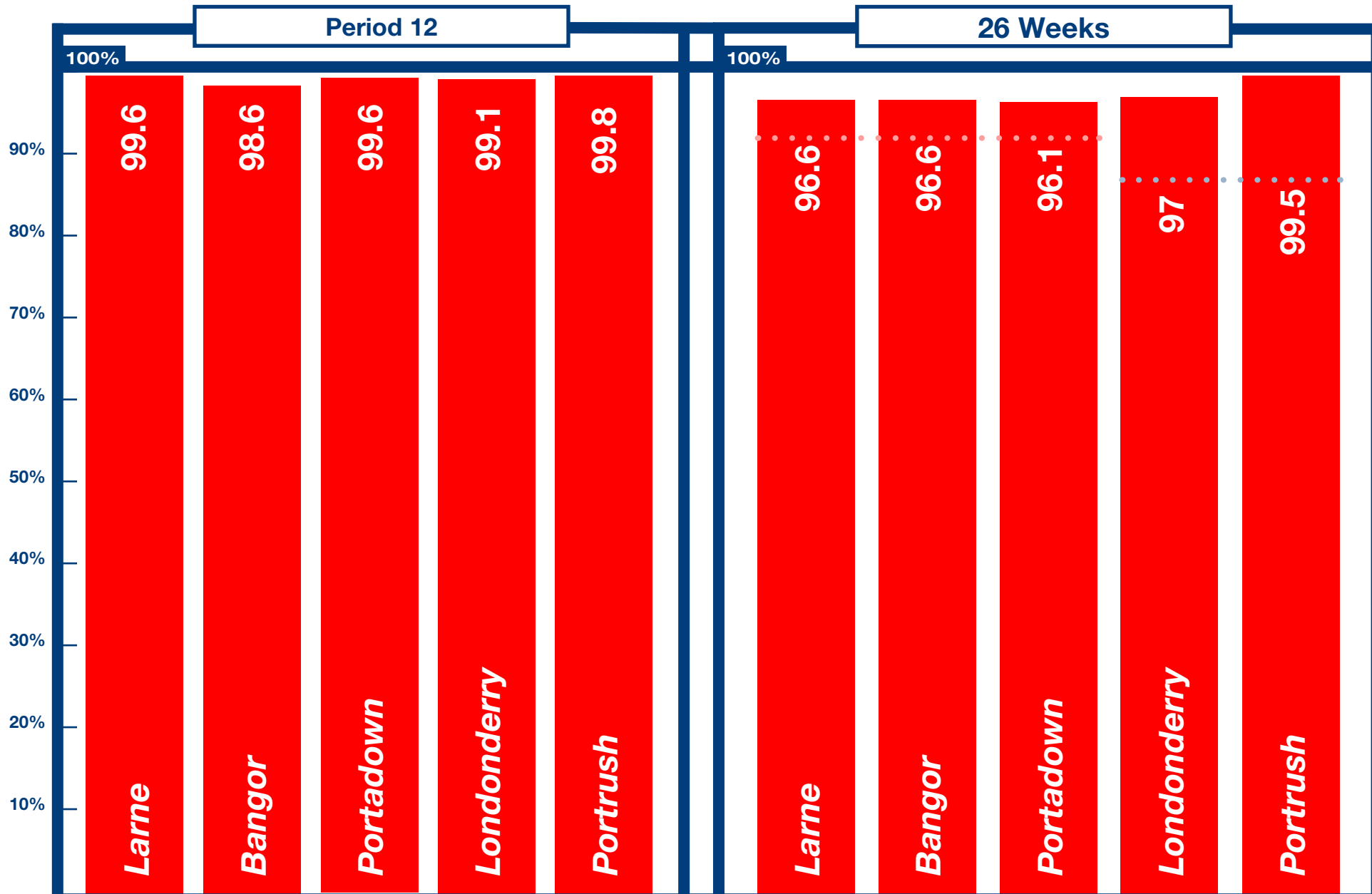


Being On Time



KEY	Within 5 Minutes	Within 10 Minutes		
TARGET	95%	90%	Discounts Apply Below 92% within 5 mins – based on 26wk rolling average	Discounts Apply Below 87% within 10 mins – based on 26wk rolling average
DISCOUNT TRIGGER (26wk period)	92%	87%	•••••	•••••

The 26 Week Rolling Average target was achieved on all lines.