

Station Facilities

Most accessible stations would have all of the following features:

- Step free access around the station.
- Easy access around all facilities for wheelchair users.
- Staff available to provide assistance
- Accessible ticket offices.
- Well designed timetable information available.
- Hearing loop system.
- Sheltered waiting facilities and seating.
- Accessible information boards.
- Audio announcements.
- Accessible toilets.
- Accessible parking.
- Tactile surfaces including edging on platforms.
- Other accessible transport such as taxis available.

There are five categories of station:

- 1.** Staffed station with all facilities listed.
- 2.** Staffed / Unstaffed station with most facilities.
- 3.** Staffed / Unstaffed station with restricted access.
- 4.** Unstaffed station with ramped access.
- 5.** Unstaffed station with basic access.

If you think you may need assistance we recommend you call in advance to book assistance.

NIRailways Belfast

Central Station

Category **1**

Comments

- All facilities listed available.
- Staffed all day Monday to Sunday.
- Accessible bus and taxi services from this station.

Botanic Station

Category **2**

Comments

- No accessible toilets.
- No accessible parking.
- Staffed all day Monday to Sunday.
- Accessible bus and taxi services from this station.

City Hospital

Category **3**

Comments

- Both platforms accessible.
- No Hearing Loop system, toilets or parking.
- Visual and audible information present.

Great Victoria Street

Category **1**

Comments

- All facilities listed available.
- Staffed all day Monday to Sunday.
- Accessible bus and taxi services from this station.

NIRailways Bangor Line

Bangor Station

Category **2**

Comments

- Taxis not wheelchair accessible.
- Audio announcements for train services only.
- Staffed all day Monday to Sunday.
- Accessible bus and train services available from this station.

Bangor West

Category **5**

Comments

- Staffed morning only, Monday to Friday.
- No toilets.
- Ramps to platform and steps to ticket office.
- Hearing Loop System.
- Accessible Transport Taxis.

Carnalea

Category **5**

Comments

- Unstaffed
- Level access on one platform only.
- No ticket office or toilets.
- Stepped access between platforms (via underpass).
- No visual information.
- No other accessible transport available from the station.
- One accessible parking space.
- Shelters available.

If you require assistance from this station please contact us before you travel.

Helen's Bay

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- Access to Belfast direction platform via underpass steps only.
- Car parking available.

Seahill

Category **4**

Comments

- Unstaffed.
- No ticket office or toilets.
- Ramp access to both platforms.

Cultra

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- Ramp access to both platforms.
- Access to Folk & Transport Museum via steps.

Marino

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No other accessible transport available from this station.
- No parking provided.
- Access to platforms via long & steep ramps.

If you require assistance from this station you must contact us before you travel.

Hollywood

Category **4**

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No other accessible transport available from this station.
- Easy ramped access to platform.
- Accessible car parking provided.

If you require assistance from this station you must contact us before you travel.

Sydenham

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- Access to Bangor direction platform via footbridge only.
- Ramp to Belfast direction platform.

Titanic Quarter

Category **3**

Comments

- Unstaffed.
- No ticket office or toilets.
- Access to Bangor direction platform via footbridge only.
- Ramp to Belfast direction platform.

NIRailways Lisburn Line

Lisburn

Category **2**

Comments

- No hearing loop available.
- No visual display boards.
- Staffed all day Monday to Sunday.

Accessible bus and taxi services from this station.

Hilden

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- Access between platforms via road bridge.
- No other accessible transport available from this station.
- Ramped access to both platforms.
- Shelters available.

If you require assistance from this station please contact us before travel .

Lambeg

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No parking provided.
- Access between platforms via foot bridge or via main road and Bells Lane.
- No other accessible transport from this station.
- One accessible parking space.
- Shelters available.

If you require assistance from this station please contact us before you travel.

Derriaghy

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No parking provided.
- Access between platforms via main road. Stepped access from Belfast direction platform to main road.
- No other accessible transport available from this station.
- Ramp access to Lisburn bound platform only.
- Shelters available.

If you require assistance from this station you must contact us before you travel.

Dunmurry

Category 4

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- Access between platforms via underpass.
- No other accessible transport available from this station.
- No parking provided.
- Ramped access to both platforms.
- Shelters available.

If you require assistance from this station please contact us before you travel.

Balmoral

Category 4

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No parking provided.
- Access between platforms via underpass and subway.
- No other accessible transport available from this station.
- Ramped access to both platforms.
- Shelters available.

If you require assistance from this station please contact us before you travel.

Finaghy

Category 4

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- Access between platforms via road bridge.
- No other accessible transport available from this station.
- Ramped access to both platforms.
- Shelters available.

If you require assistance from this station you must contact us before you travel.

Adelaide

Category 5

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No parking provided.
- Access between platforms via footbridge.
- No access from down platform to main Lisburn Road.
- No other accessible transport available from this station.
- Access from both platforms to Main Lisburn Road, Falcon Road & Boucher Road is via a footbridge.
- Shelters available.

If you require assistance from this station you must contact us before you travel.

Portadown

Category **1**

Comments

- All facilities listed available

Lurgan

Category **4**

Comments

- Step free access via level crossing only, limited staff assistance available.
- NO LLPA Facility.
- Staffed all day Monday to Sunday.
- Step free access between platforms via level crossing only.
- Toilets facilities available at platform 1 waiting area only.

Newry

Category **1**

Comments

- All facilities listed available.
- Staffed all day Monday to Sunday.

Moira Halt

Category **5**

Comments

- No toilet facilities.
- Sheltered waiting area on both platforms.
- NO LLPA.
- Step free access between each platform is via a level crossing only.

Scarva Halt

Category **5**

Comments

- Restricted access, no pavement from road.
- Loose shingles surface at a steep gradient only.
- Access to carparking poor quality.
- No LLPA audio system.
- No toilet facilities.
- Accessible transport/taxis.

If you require assistance from this station you must contact us before you travel.

Poyntzpass Halt

Category **4**

Comments

- No LLPA audio.
- No toilet facilities.
- No other accessible transport.
- 2 car parking spaces only – neither are disabled.

NIRailways Larne Line

Yorkgate

Category **3**

Comments

- No taxis.
- No ticket office.
- Staffed.
- Accessible Toilets.
- Accessible local buses.
- Ramp and step access from Main Rd to station.
- Lift facilities. Access via steep ramp - manual wheelchair users may need assistance.
- Audible announcements.
- Visual displays on platforms.
- Limited parking.

Whiteabbey

Category **4**

Comments

- Unstaffed.
- No visual information.
- No other accessible transport available from the station.
- No toilets.
- No visual display boards.
- Park & ride facility with disabled spaces.
- Shelters available.
- Audible announcements.
- Access on both platforms on level.
- Platform fitted with tactile paving.

Jordanstown

Category **3**

Comments

- Staffed part-time.
- No other accessible transport available from the station.
- No visual display boards.
- No toilets, no parking.
- Easy ramped access to platforms, shelters available, waiting area during staffed hours.
- Platform fitted with tactile paving.

Greenisland

Category **4**

Comments

- Staffed part-time.
- No other accessible transport available from the station.
- No visual display boards.
- No toilets.
- Easy ramped access to platforms, shelters available, waiting area during staffed hours.
- Park & Ride facility with disabled spaces.
- Platform fitted with tactile paving.

Trooperslane

Category **4**

Comments

- Unstaffed.
- No other accessible transport available from the station.
- No visual display boards.
- No toilets.
- No parking.
- Easy ramped access to platforms, shelters available.
- Platform fitted with tactile paving.

Clipperstown

Category **5**

Comments

- No other accessible transport available from the station.
- No visual display boards.
- No toilets, no parking.
- Access to platforms via long & steep ramps.
- Audible announcements, shelters available.
- Platform fitted with tactile paving.

If you require assistance from this station you must contact us before you travel.

Carrickfergus

Category **1**

Comments

- All listed facilities available.
- Lift facility.
- Disabled parking and Park & Ride site.
- Toilets (including disabled).
- Audible and visual announcements throughout station.
- Platform fitted with tactile paving.

Downshire

Category **4**

Comments

- Restricted access.
- Access to platforms via long & steep ramps.
- Audible announcements.
- No parking available.
- Platform fitted with tactile paving.
- Bus located at entrance egress to station.
- No taxis.

If you require assistance from this station you must contact us before you travel.

Whitehead

Category **2**

Comments

- Staffed part-time.
- Limited bus connection.
- No taxis.
- No visual information boards.
- No visual display boards.
- Ticket office, waiting rooms (one heated).
- Vending machines.
- Toilets.
- Park & Ride car-park (including disabled parking).
- Audible announcements.
- Platform fitted with tactile paving.

Ballycarry

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- No other accessible transport available from this station.
- No visual display boards.
- Access to platform via long & steep ramp.
- Audible announcements, shelter available.
- Platform fitted with tactile paving.

If you require assistance from this station you must contact us before you travel.

Magheramorne

Category **5**

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No other accessible transport available from this station.
- Access to platform via long & steep ramp.
- Audible announcements, shelter available.
- Platform fitted with tactile paving.

If you require assistance from this station you must contact us before you travel.

Glynn

Category **4**

Comments

- Unstaffed.
- No ticket office or toilets.
- No visual display boards.
- No other accessible transport available from this station.
- Access to platform ramp.
- Audible announcements.
- Shelter available.
- Platform fitted with tactile paving.

Larne Town

Category **2**

Comments

- Staffed part-time.
- Limited bus connection.
- No taxis.
- No visual information boards.
- No visual display boards.
- Access to platform and station via ramp.
- Shelter available.
- Platform fitted with tactile paving.
- Ticket office, waiting room.
- Vending machines.
- Toilets.
- Park & Ride car-par (including disabled parking).

Larne Harbour

Category **3**

Comments

- Unstaffed.
- No taxis.
- No visual information boards.
- Access to Irish sea ferries, car hire, café, shop all in ferry terminal (with exception of ferries).
- Access to platform and station via ramp, shelter available.
- Platform fitted with tactile paving.
- Vending machines.
- Toilets.
- Access to Irish sea ferries, car hire, café, shop in ferry terminal.

NIRailways

Londonderry Line

Mossley West

Category 4

Comments

- Unstaffed.
- No visual display boards.
- Ramp access to platform.
- Local bus service available.
- Park & Ride with disabled spaces.
- Shelter on platform.
- Audible announcements.

Ballymena

Category 2

Comments

- Staffed Monday to Saturday.
- No audible announcements.
- No visual display boards.
- No taxi rank.
- Ramp access to platform.
- Local bus service available.
- Park & Ride with disabled spaces.
- Disabled toilets.
- Induction loop at sales and information.
- Heated waiting areas.
- Tactile paving on platforms.

Antrim

Category 2

Comments

- Staffed part-time.
- Ramp access to platform.
- Local bus service available.
- Park & Ride with disabled spaces.
- Taxi rank.
- Disabled toilets.

Cullybackey

Category 4

Comments

- Unstaffed.
- No toilets.
- No parking.
- No audible announcements.
- No visual display boards.
- No taxi rank.
- Tactile paving.
- Ramp access to platform.
- Shelter on platform.

Ballymoney

Category **5**

Comments

- Staffed part-time Monday to Saturday.
- No audible announcements.
- No visual display boards.
- No taxis.
- Platform 2 accessible via footbridge only.
- Local bus services nearby.
- Level access to one platform.
- Covered waiting areas.
- Disabled parking.
- Disabled toilets.
- Induction loop fitted at Sales & Information.
- Tactile paving on platforms.

Coleraine

Category **1**

Comments

- Staffed all day Monday to Sunday.
- Ramp and lift access to platforms.
- Bus services.
- Enclosed heated waiting areas.
- Disabled parking.
- Disabled toilets.
- Induction loop fitted at Sales & Information.
- Tactile paving on platforms.
- Vending machines.
- Audible announcements.
- Visual display boards on platforms.

University

Category **4**

Comments

- Unstaffed.
- No toilets.
- No parking.
- No audible announcements.
- No visual display boards.
- No taxis.
- Tactile paving.
- Ramp access to platform.
- Shelter on platform.

Dhu Varren

Category **4**

Comments

- Unstaffed.
- No toilets, no parking.
- No audible announcements.
- No visual display boards.
- No taxis.
- Tactile paving.
- Ramp access to platform.
- Shelter on platform.

Portrush

Category **4**

Comments

- Staffed part-time seasonally July to August.
- Tactile paving.
- Level access to platforms.
- Shelter on platform.

Castlerock

Category **4**

Comments

- Unstaffed.
- No toilets.
- No parking.
- No audible announcements.
- No visual display boards.
- No taxis.
- Tactile paving.
- Ramp access to platform.
- Shelter on platforms.

Londonderry

Category **2**

Comments

- No audible announcements.
- No visual display boards.
- No taxis.
- Staffed part-time Monday to Sunday.
- Ramp access to concourse and waiting area.
- Local bus service available.
- Park & Ride with disabled spaces.
- Disabled toilets.
- Heated waiting area.
- Tactile paving on platforms.

Bellarena

Category **5**

Comments

- Unstaffed.
- No toilets.
- No parking.
- No audible announcements.
- No visual display boards.
- No taxis.
- Tactile paving.
- Ramp access to platform.
- Shelter on platform.

Station Facilities – Ulsterbus

Antrim

Category **2**

Comments

- Staffed part-time.
- Ramp access to platform.
- Local bus service available.
- Park & Ride with disabled spaces.
- Taxi rank.
- Disabled toilets.

Armagh

Category **2**

Comments

- Induction Loop.
- Low level enquiries counter.

Ballyclare

Category **2**

Comments

- Low level enquiries counter.
- No audio announcements.

Ballymena

Category **2**

Comments

- Accessible toilet.
- Low level counter.
- Blue badge parking.
- Induction loop.
- No audio announcements.

Bangor

Category **2**

Comments

- No audio announcements.

Cookstown

Category **2**

Comments

- Low level counter.

Derry

Category **2**

Comments

- Automatic entrance doors.
- Induction loop system.
- low level counter.

Downpatrick

Category **2**

Comments

- No audio announcements.

Dungannon

Category **2**

Comments

- No audio announcements.
- Accessible toilet.
- induction loop system.

Enniskillen

Category **2**

Comments

- No audio announcements.
- Induction loop system.
- Some doors not automatic.

Europa

Category **2**

Comments

- No audio announcements.
- Induction loop system.
- Some doors not automatic.

Laganside

Category **2**

Comments

- No audio announcements.
- Induction loop system.
- Some doors not automatic.

Larne

Category **2**

Comments

- No audio announcements.
- low level counter.
- Induction loop.
- Doors not automatic opening.

Limavady

Category **2**

Comments

- No audio announcements.

Magherafelt

Category **2**

Comments

- No audio announcements.
- Induction loop system.

Newcastle

Category **2**

Comments

- No audio announcements.
- Accessible parking.
- Doors not automatic.

Newry

Category **2**

Comments

- Induction loop.
- Low level enquires counter.

Newtownards

Category **2**

Comments

- No audio announcements.
- Low level counter.
- Induction loop system.
- Entrance doors not automatic.

Omagh

Category **2**

Comments

- Induction loop.
- Low level counter.

Strabane

Category **2**

Comments

- No audio announcements.